



Alameda County User Meeting September 2026

Meeting Agenda

- ✓ Introductions
- ✓ Prior Living Situation
- ✓ YHDP
- ✓ Clarity New User Interface
- ✓ Upcoming Events

Get your phones ready!

Please select an
answer

- A. Sacramento, CA
- B. San Jose, CA



Prior Living Situation



Prior Living Situation

- ✓ The prior living situation identifies the type of living situation and length of stay in that situation immediately prior to project start.
- ✓ Identify whether a client appears to meet the criteria for chronic homelessness (when combined with other data).
- ✓ Demonstrates eligibility for reporting purposes.

Prior Living Situation

Type of Residence

Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)

Length of Stay in Prior Living Situation

One year or longer

Approximate Date This Episode of Homelessness Started

09/14/2023

Number of times on the streets, in ES, or Safe Haven in the past three years

Three Times

Total number of months homeless on the streets, in ES, or Safe Haven in the past three years

More than 12 Months

Prior Living Situation



Type of Residence

- ✓ Current Episode
- ✓ Select the appropriate option



Length of Stay

- ✓ Length of nights for this episode
- ✓ Approximate date this episode of homelessness started



Number of

- ✓ Times on the the streets, ES or SH past 3 years
- ✓ Months on the streets, ES or SH past 3 years

What Counts Towards Total Months



Types of Residence

- ✓ Unsheltered situations
- ✓ Vehicle
- ✓ Emergency Shelter
- ✓ Encampment



Institutional Stays Less than 90 Days

- ✓ Hospital
- ✓ Jail/Prison
- ✓ Nursing Home
- ✓ Treatment Facility



Types of Residence

- ✓ Couch surfing
- ✓ Staying with family/friends long term
- ✓ Rental by client
- ✓ Owned by client



Other Housing Situations

- ✓ Halfway house
- ✓ Hotel/Motel no voucher
- ✓ Transitional Housing

Prior Living Situation Reminders

Time

- ✓ Time is not broken by a stay less than 7 consecutive nights.
- ✓ Time is not broken by an institutional stay of less than 90 days (jail, substance abuse or mental health treatment facility, hospital, or other similar facility).

Situation

- ✓ Include the situation right before enrollment plus any continuous time moving around.
- ✓ Count the cumulative number of months in which a person was on the streets, in an ES, or SH in the last 3 years, including stays in an institution less than 90 days or in permanent or transitional housing less than 7 days. The current month, even if a partial month, should be counted as a full month.

Prior Living Situation Resources



Visit

- ✓ HUD Exchange at www.hudexchange.com
HMIS FY 2026 Data Standards

Or

- ✓ Review FY 2026 HMIS Data Standards
Manual Prior Living Situation Section
<https://files.hudexchange.info/resources/documents/HMIS-Data-Standards.pdf>

Youth Homelessness Presentation

The Hidden Crisis

- ✓ How the Youth Homelessness Demonstration Program (YHDP) is Changing Lives



Youth Homelessness

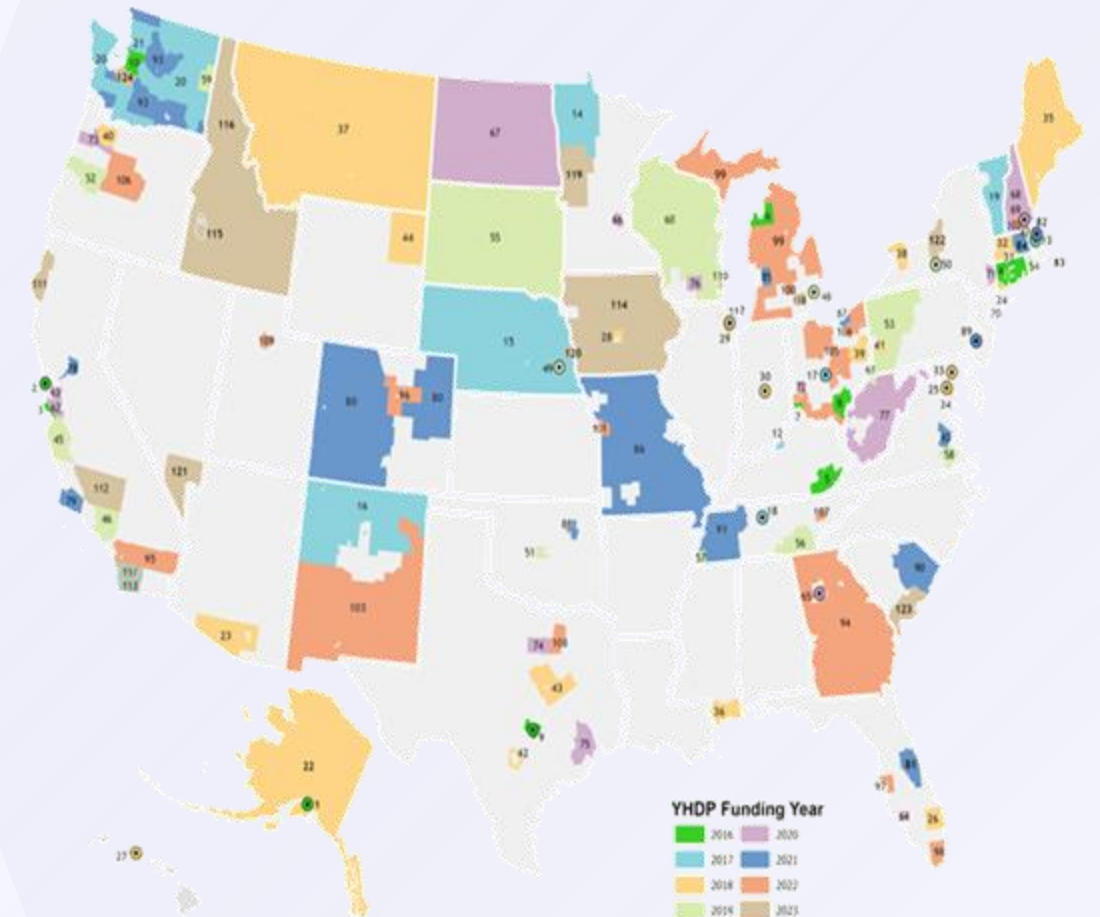
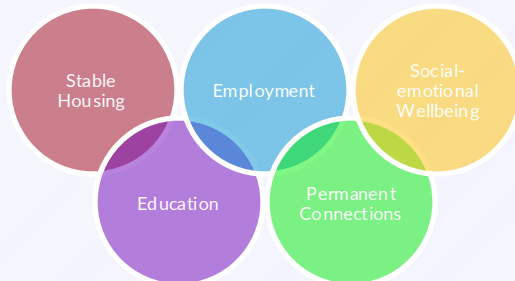
- ✓ This section is intended to spread awareness of the homeless youth population that often gets overlooked or acknowledged that it exist due to its unique nature/characteristics.
- ✓ Some of the reasons why Youth Homelessness looks different is because they're not visible or in public view. They tend to couch surf and most move constantly between friend's floors and temporary cars. Another characteristic is that Unhoused youth rarely sleep on the streets or in adult shelters.
- ✓ Unfortunately, these unstable environments leave youth highly vulnerable to exploitation. As a result, half of adults experiencing homelessness first lost housing as teenagers.



Youth Homelessness Demonstration Program

HUD-funded initiative to support communities in the development and implementation of a coordinated community approach to preventing and ending youth homelessness.

- ✓ Begins with a community planning phase
- ✓ Requires Youth Advisory Board
- ✓ Allows for ongoing funding for new youth-specific projects
- ✓ Provides additional flexibilities for new projects to better meet the needs of young people



What is YHDP?

A Smarter Way to Help Young People Succeed

Additional key points:

- ✓ Specifically designed for young people aged 24 and under.
- ✓ The foundation is rooted in developing a unified community platform linking local schools, foster care, and charities into one network.
- ✓ Youth Action Boards (YAB) involves local teenagers and young adults to lead the planning process.
- ✓ Giving Young People a Seat at the Decision Table with Lived Experience and establishing programs that are designed by youth who were once unhoused.



What is YHDP?

A Smarter Way to Help Young People Succeed

Additional key points:

A different approach for an especially vulnerable population

- ✓ Dignity First: Focuses on youth strengths rather than just their problems.
- ✓ Better Results: Services succeed because they match what youth actually need.
- ✓ The Core Foundations of Stable Futures
- ✓ Immediate Housing: Getting a safe roof first, before fixing other problems.



What is YHDP? Cont.

Additional key points:

- ✓ No Preconditions: No employment or sobriety requirements to get a bed.
- ✓ Tailored Support: Pairing housing with mental health, education, and job training.
- ✓ Equity Focus: Ensuring equal support for overrepresented minority and LGBTQ+ youth.



YHDP Results Outcomes & Benefits

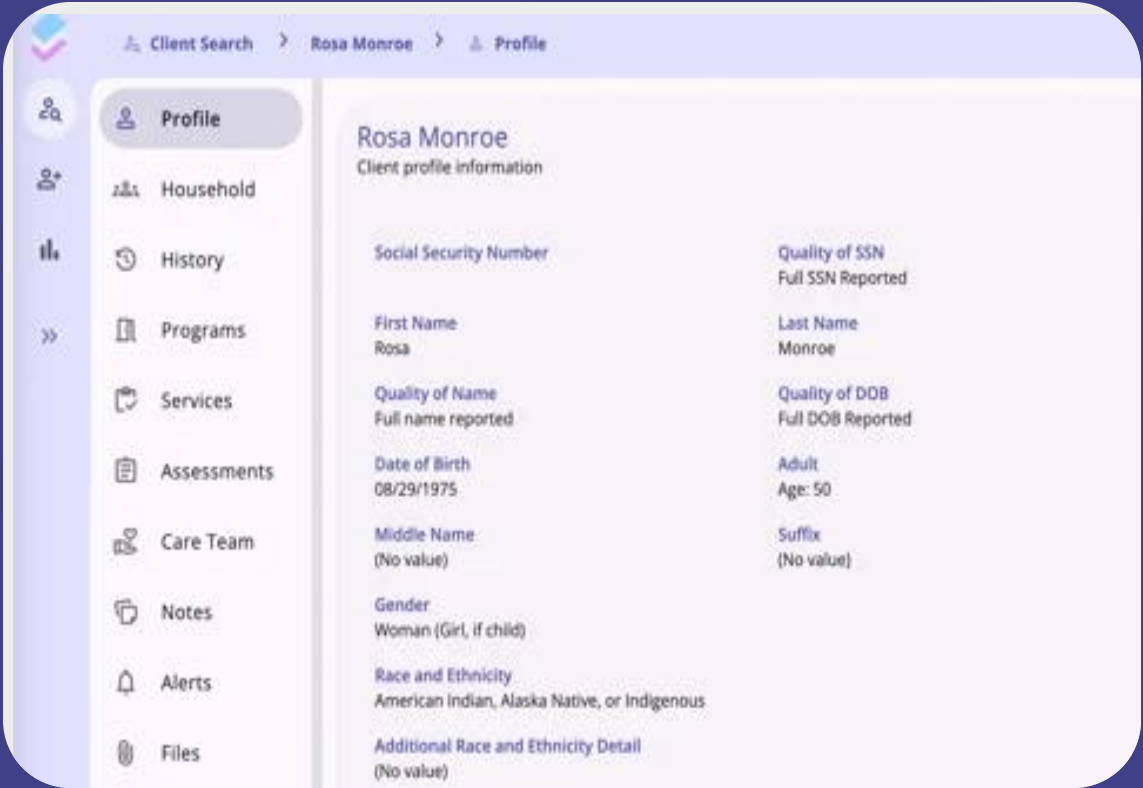
By Creating Lasting Change and Stronger Networks

- ✓ Fewer Crisis: Breaking the cycle before youth enter adult homelessness systems.
- ✓ Better Coordination: Ending duplicated work among local nonprofits and schools.
- ✓ Stronger Futures: Helping local youth finish school and get steady jobs.

How You Can Help - Small Actions That Make a Massive Difference

- ✓ Change the Narrative: Share that youth homelessness is a hidden couch-surfing crisis.
- ✓ Support Landlords: Encourage local property owners to rent to youth programs.
- ✓ Donate Directly: Give to local shelters and Youth Action Boards.
- ✓ Volunteer Time: Mentor, teach life skills, or assist at youth drop-in centers.

Clarity New User Interface



New User Interface

The New User Interface is an update to the design and functionality of Clarity. The New User Interface supports access to streamlined workflows, expanded views and intuitive layout design.

Reminders

- ✓ The Live Instance will switch to the New User Interface on October 1st
- ✓ Users can request to activate the New User Interface before October 1st by emailing Bitfocus alameda-admin@bitfocus.com
- ✓ The Training Instance has switched to the New User Interface

New User Interface Demo

Today, we'll review the

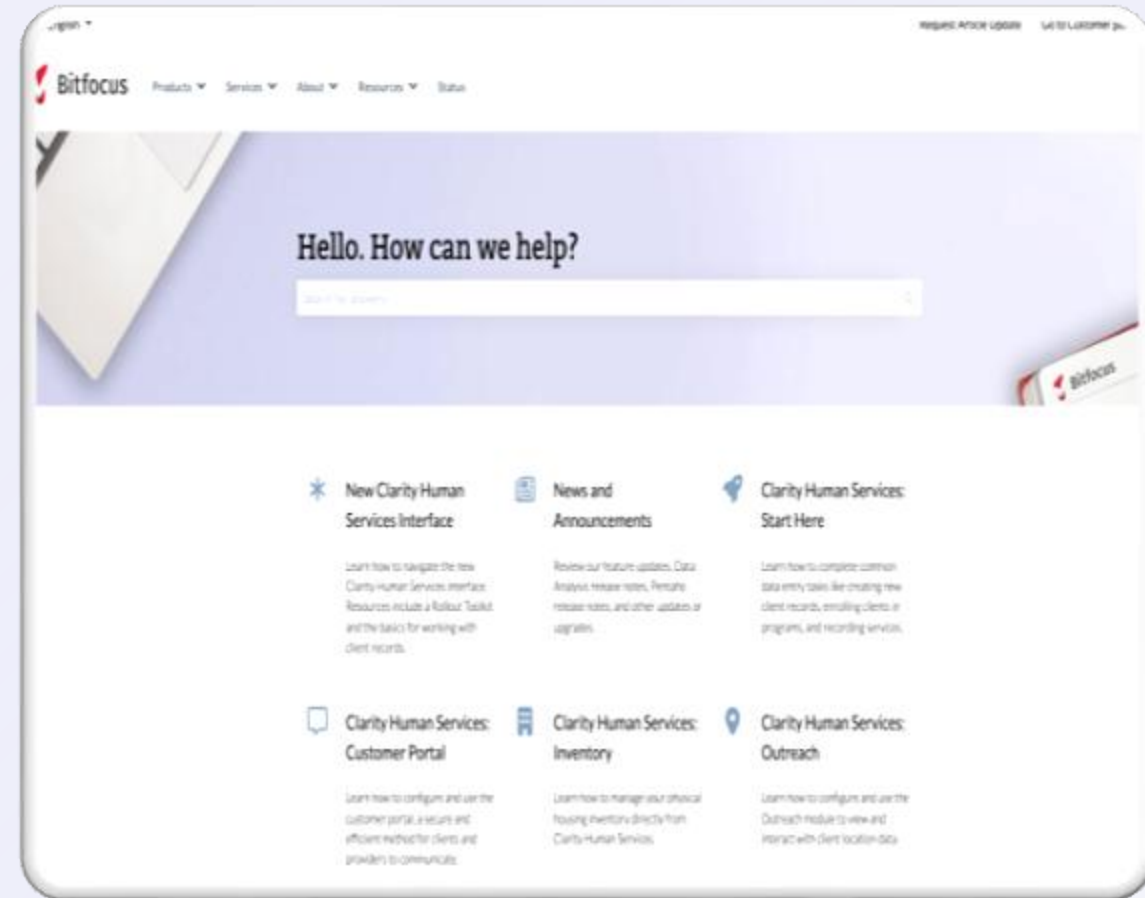
- ✓ Client Profile
- ✓ Program Enrollment
- ✓ Annual/Status Assessment
- ✓ Program Exit



New User Interface Resources

Have questions about the New User Interface?

- ✓ Reach out to Bitfocus
alameda-admin@bitfocus.com
- ✓ Visit the Help Center for How-tos
<https://help.bitfocus.com/>
- ✓ Attend New UI Office Hours on 10/1/26
- ✓ Review online training materials
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Upcoming Events

Clarity New User Interface Office Hours

October 1st

Drop in between 10 AM-1 PM

Alameda County HMIS Q&A Session

October 13th at 10 AM

User and Liaison Meeting

October 22nd at 10 AM and 11 AM

General Refresher Training

October 27th @ 10 AM



Thank you!





Alameda County Liaison Meeting September 2026

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- ✓ Customer Portal
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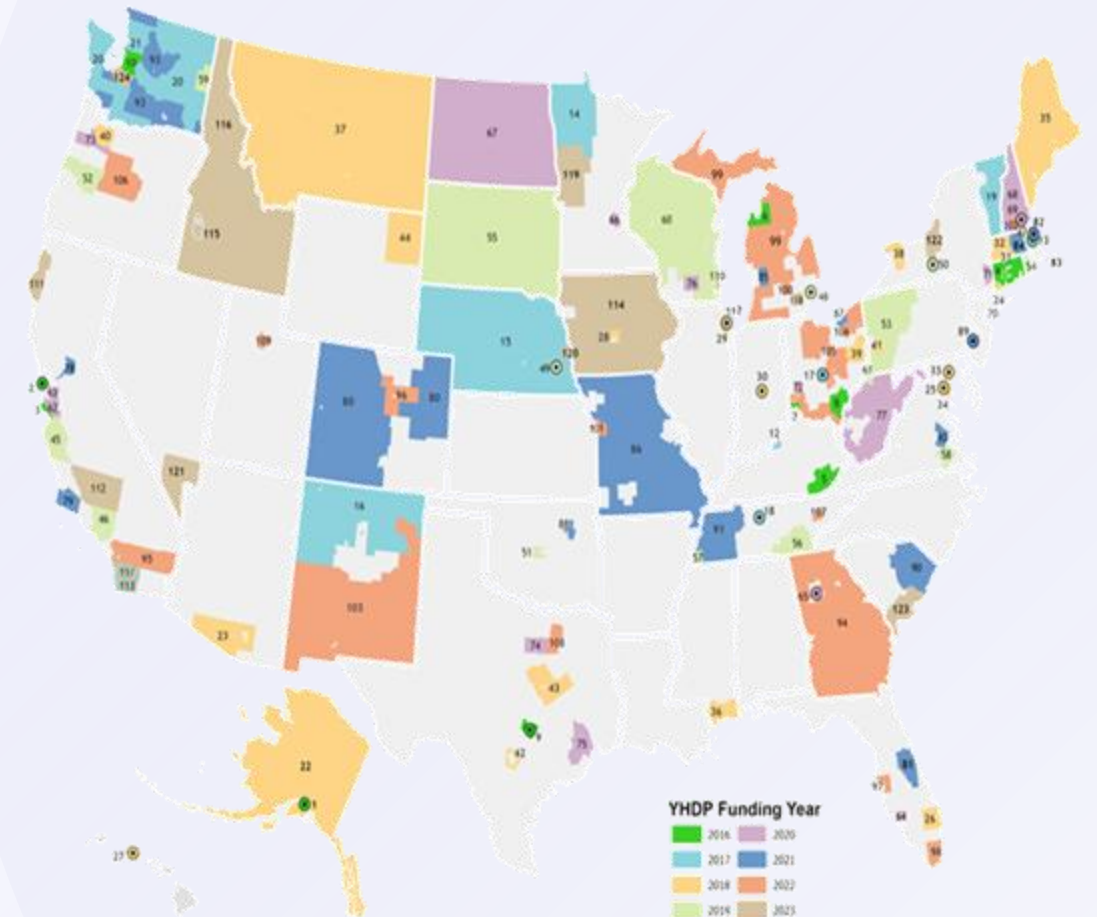
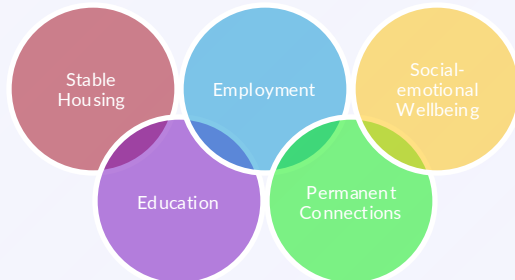
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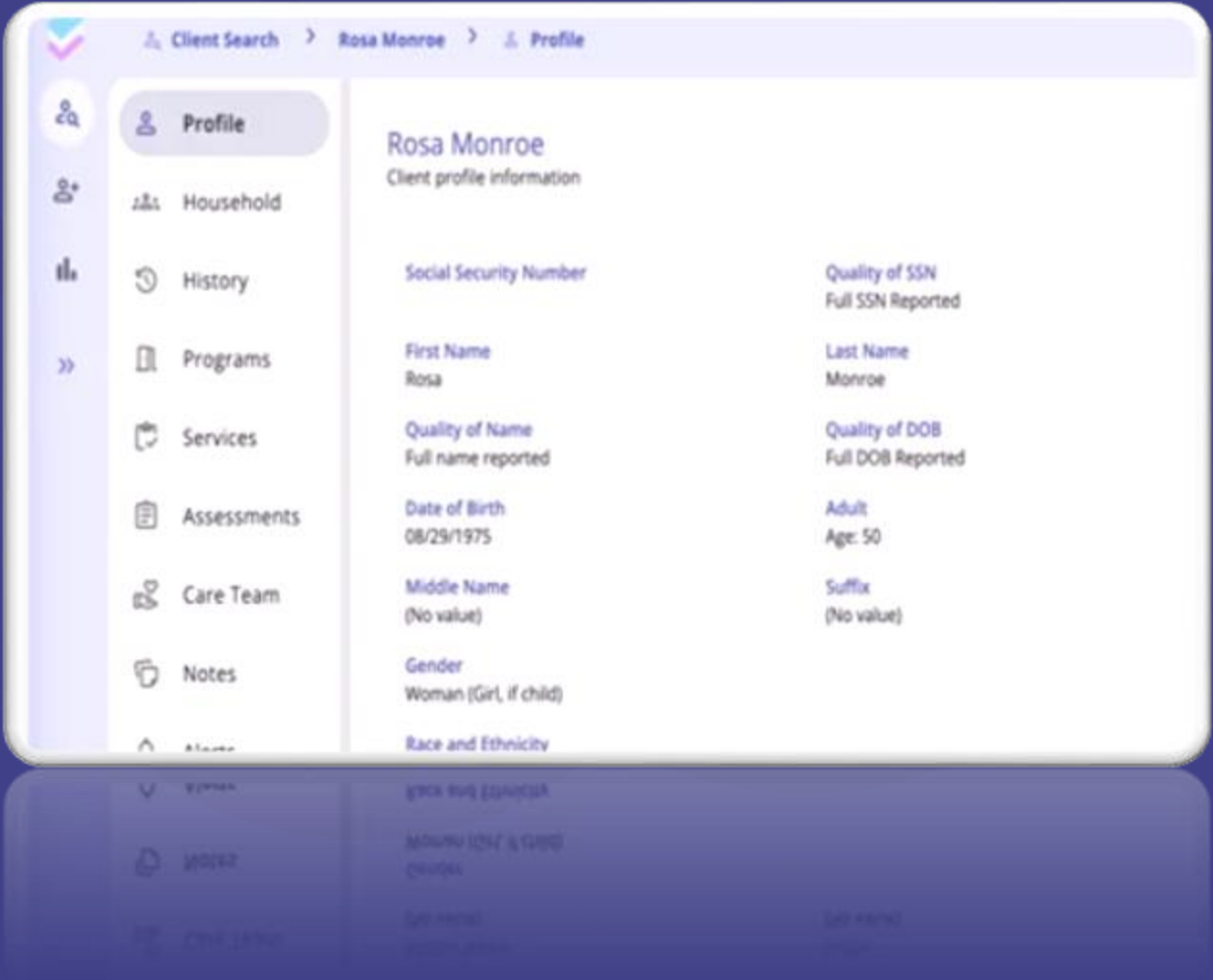
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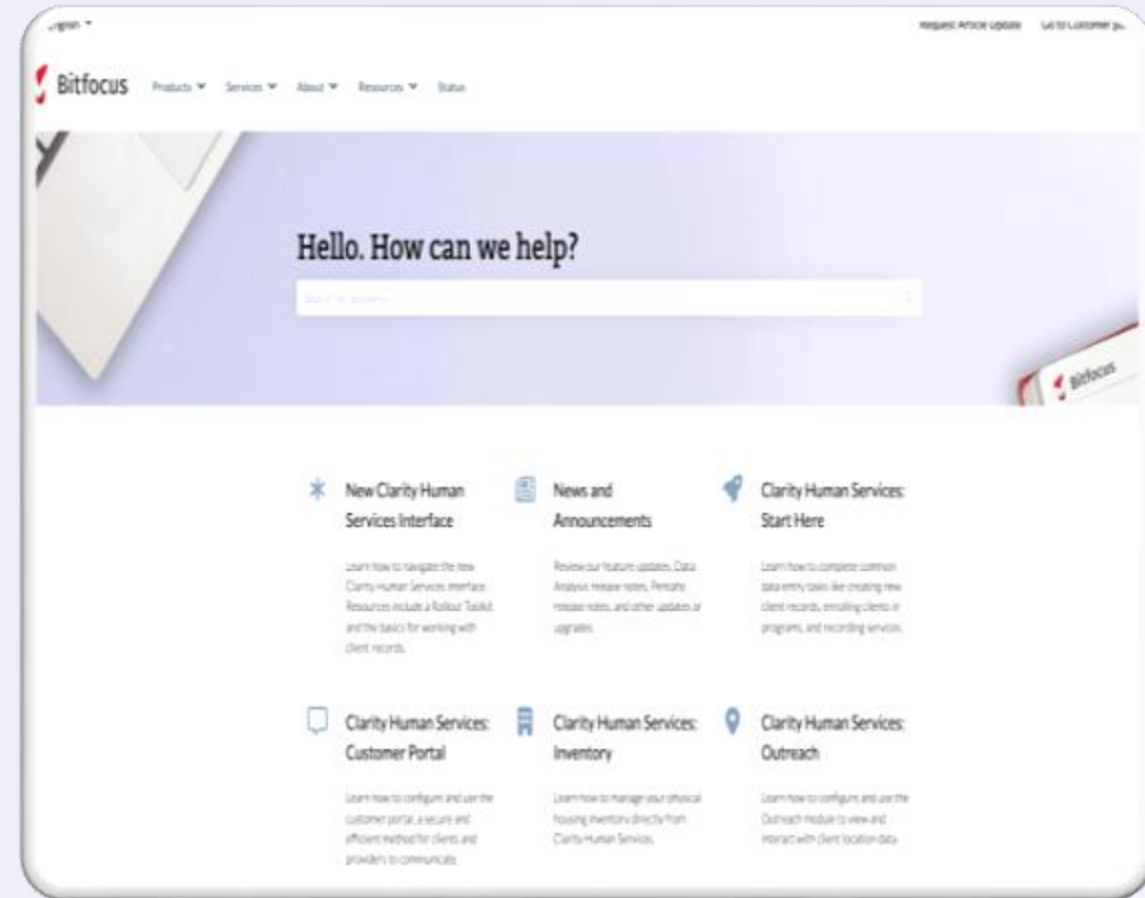
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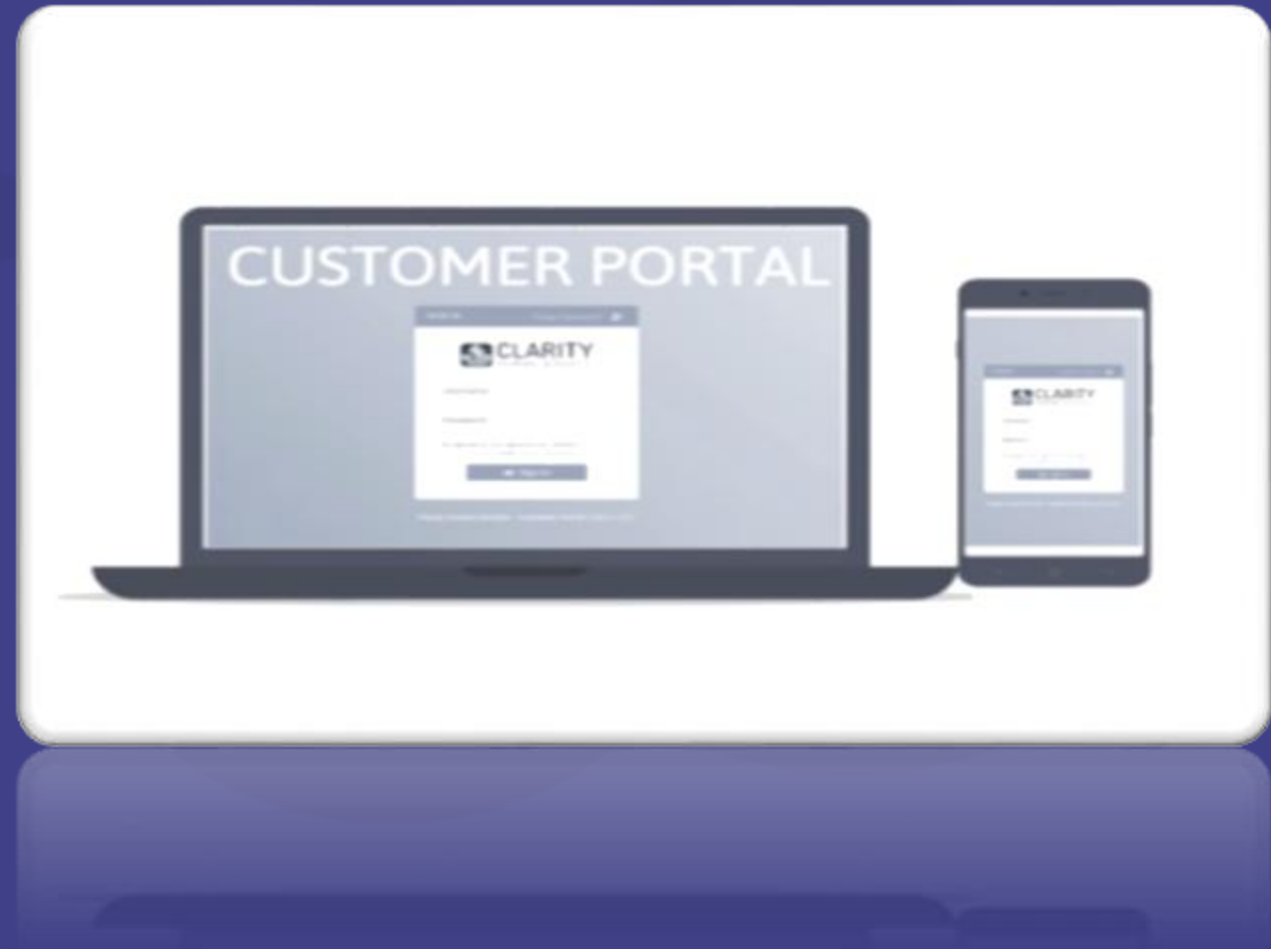
New User Interface Launch Best Practices

How to support users at your organization?

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Clarity Customer Portal

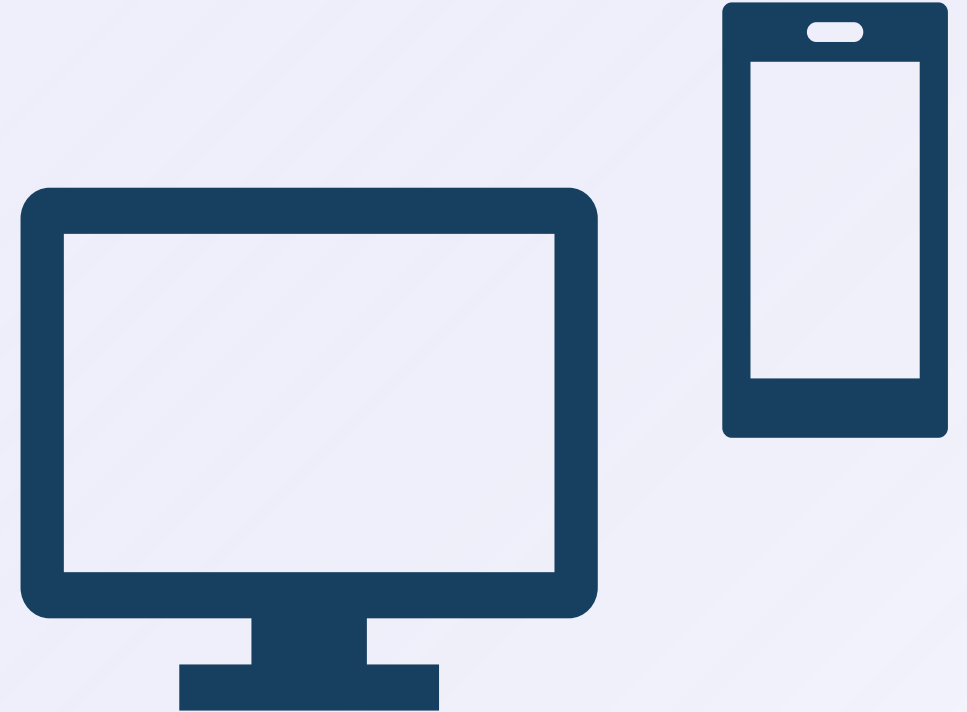


Clarity Customer Portal

Agencies will receive advertising tools to support users and clients with information about the Customer Portal.

Key Points

- ✓ All users can invite clients to accessing The Customer Portal
- ✓ Alameda County will host a Customer Portal training session soon
- ✓ If you have questions, please contact the Alameda County HMIS team or Bitfocus



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