Alameda County Liaison Meeting
October 2026

Meeting Agenda

- ✔ Introductions
- ✔ Ice Breaker
- ✔ Clarity User Accounts
- ✔ LSA and SPM
- ✔ Clarity New User Interface Resources
- ✔ Privacy and Security Training
- ✔ Upcoming Events

Get your phones ready!



Please select an answer

A. Sacramento, CA
B. San Jose, CA



Bitfocus

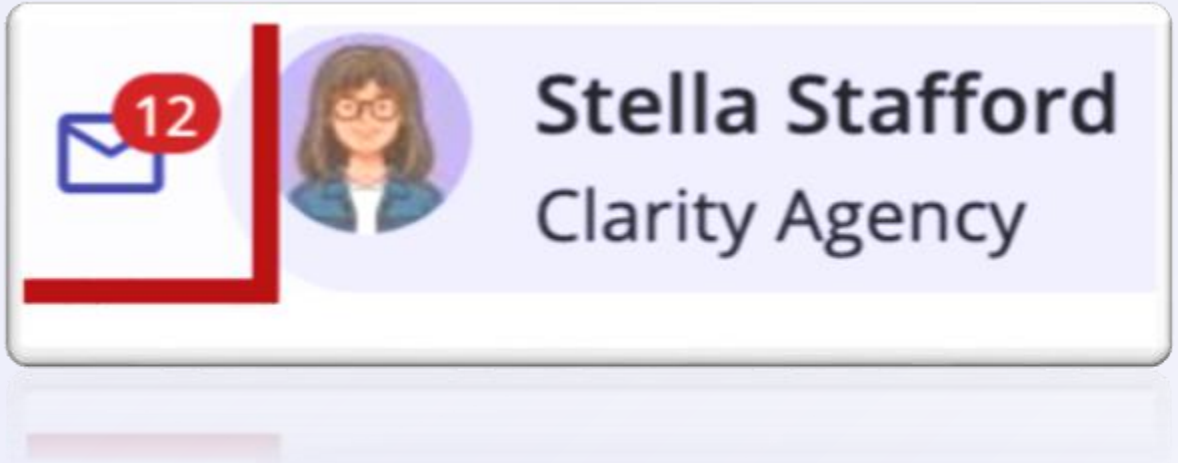
Clarity User Accounts



User Accounts Overview

- Clarity user accounts are intended to provide access to staff who are actively collecting and logging program data.

- All users are required to complete Privacy & Security and Clarity General courses. Completion of theses courses ensure full alignment with established privacy, security, and workflow standards for community programs.



Clarity Guidelines



Access

- Program Workflows
- Information Management
- Reporting Tools



Goal

- Connect Access to Impact
- Access Drives Outcomes



Collaboration

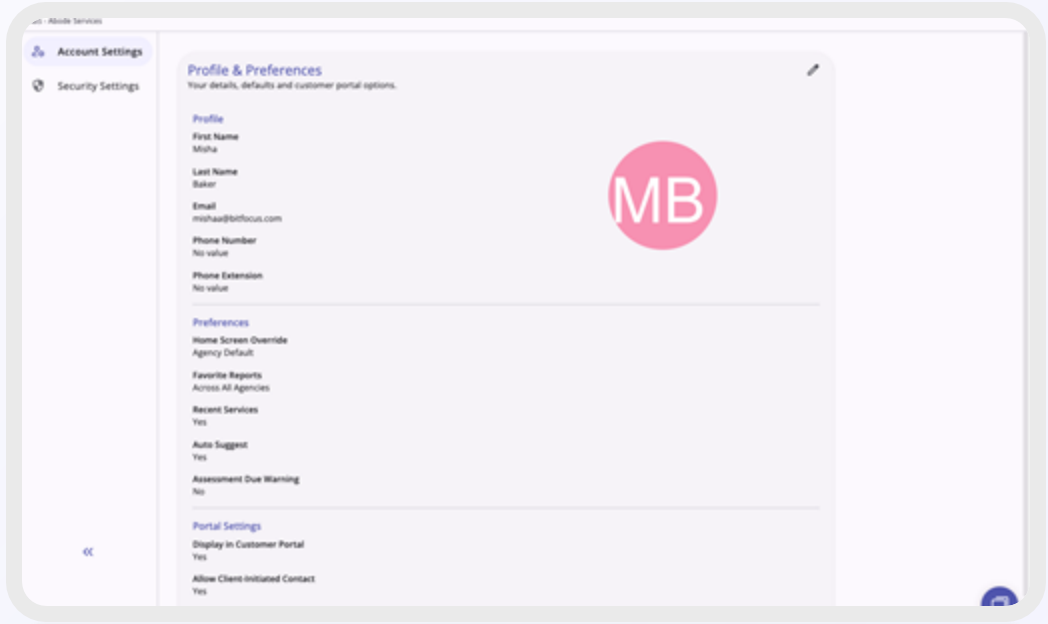
- Support Wins
- Know Your Role & Lend Your Strength
- Understand How Roles Intersect



Key Takeaways

- Access Resources to Support Skill Building
- Maintain Active & Ongoing Use

Clarity Access Check



Over the coming weeks, Alameda County HMIS team will conduct a review of Clarity access across our community.

The goal of the review is to

- ✔ Understand community needs
- ✔ Evaluate how access supports user success and overall system impact
- ✔ Plan for future user account needs

Federal Reporting Season

LSA & SPM



What Are They?

LSA

- The Longitudinal Systems Analysis (LSA) report is a required HUD report that our community is required to submit annually to HUD across key projects participating in the Continuum of Care (CoC).
- The LSA provides HUD and our Continuum of Care (CoC) with critical information about people experiencing homelessness and their use of the system of care.

SPM

- The System Performance Measures views the local homeless response system as a coordinated system of homeless assistance options instead of programs operating independently in a community.
- The SPM Allows Continuums of Care (CoCs) to regularly measure progress in meeting the needs of people experiencing homelessness in their community, and to report progress to HUD.

How to Prepare?



Access Reports

- [HUDX-225] HMIS Data Quality Report
- [HUD-227] Annual Performance Report
- [GNRL-220] Program Details Report



Review & Update

- Review data quality areas
- Compete updates as needed
- If you need support, reach out to Alameda County HMIS team or Bitfocus



What's Next

- Be on the lookout for announcements
- Agency outreach

How to Prepare?
Data Element Review



Health Insurance



Income



Non-Cash Benefits



Disabling Conditions



Months or Times Homeless



Length of Stay

How to Prepare?
Data Element Review Cont.



SSN



Race & Ethnicity



Inventory

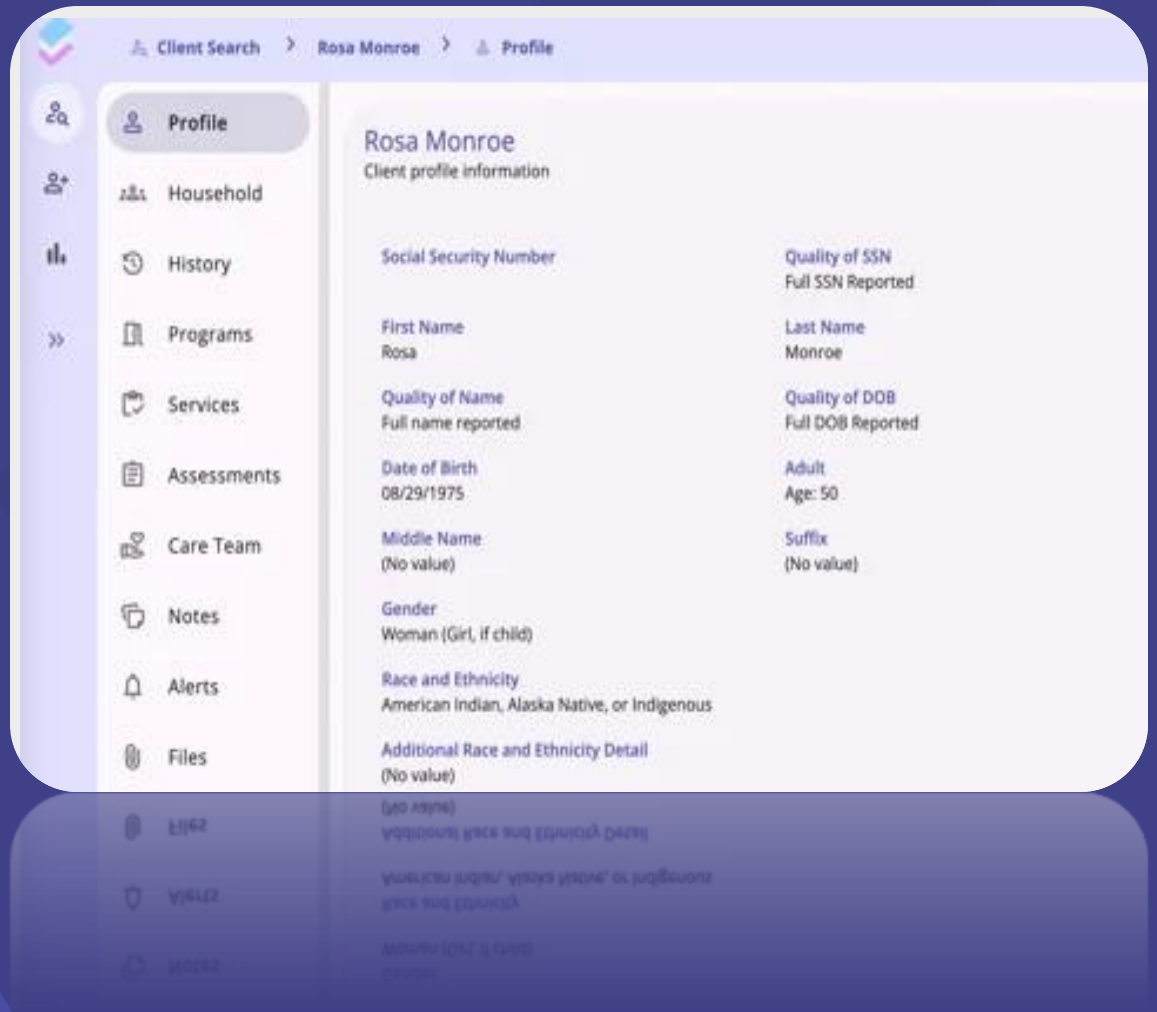


Households



Overlapping Enrollments

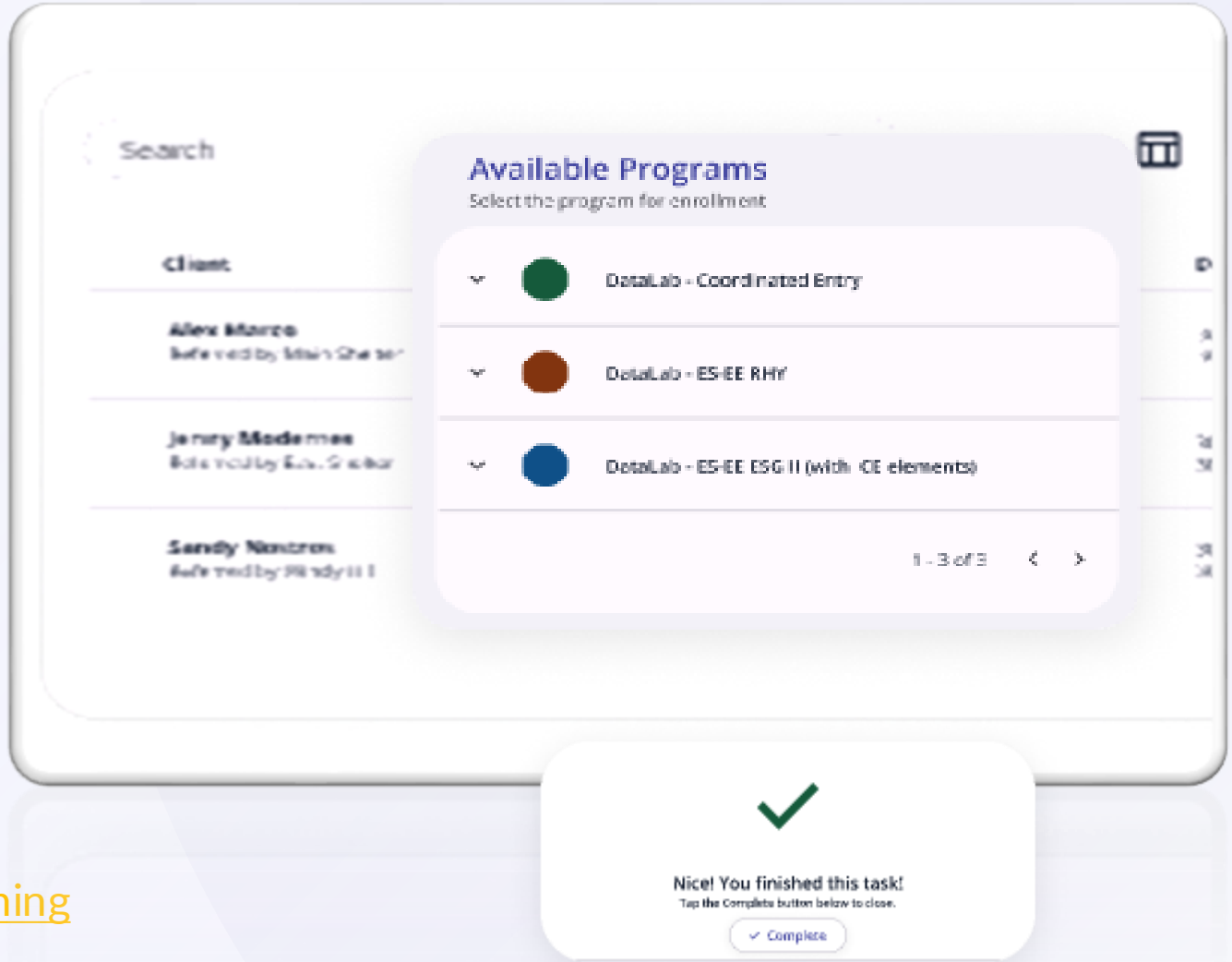
Clarity
New User Interface
Resources



New User Interface Resources

Have questions about the New User Interface?

- Reach out to Bitfocus
  alameda-admin@bitfocus.com
- Visit the Help Center for How-tos
  https://help.bitfocus.com/
- Attend Office Hours
- Access Updated User Guides
  https://alameda.bitfocus.com/guides
- Review online training materials
  https://learn.bitfocus.com/path/general-training



Privacy and Security Season



Annual Privacy & Security Training Certification



Training Window
January 1st - February 28th, 2027



Required for All Users



Complete Training to Maintain Access

Upcoming Events



General Refresher Training

October 27th @ 10 AM

Alameda County HMIS Q&A Session

November 10th @ 10 AM

Drop in between 10 AM- 11 AM

User and Liaison Meetings

Paused for November & December

Thank you!



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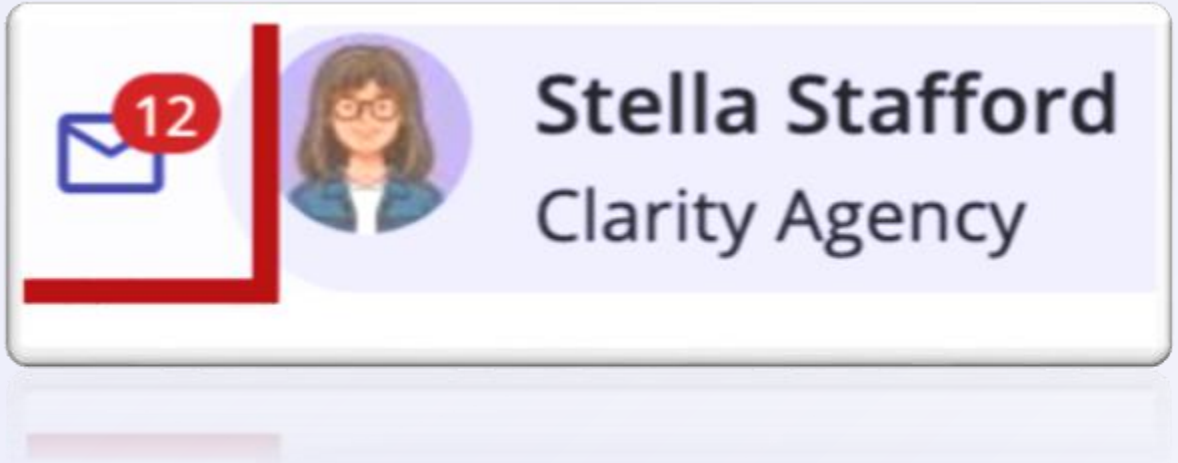
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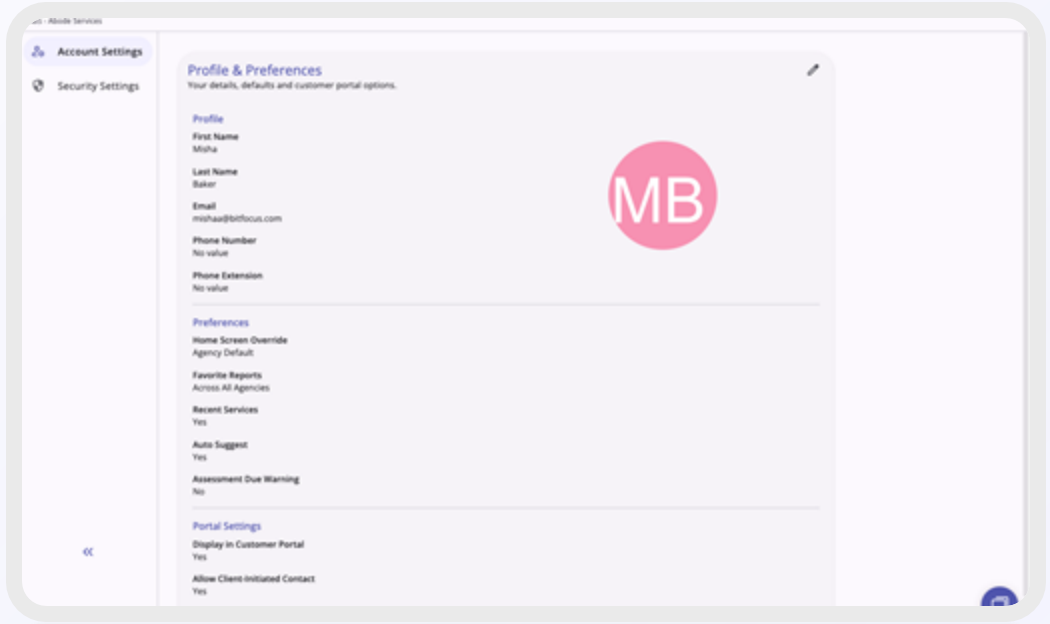
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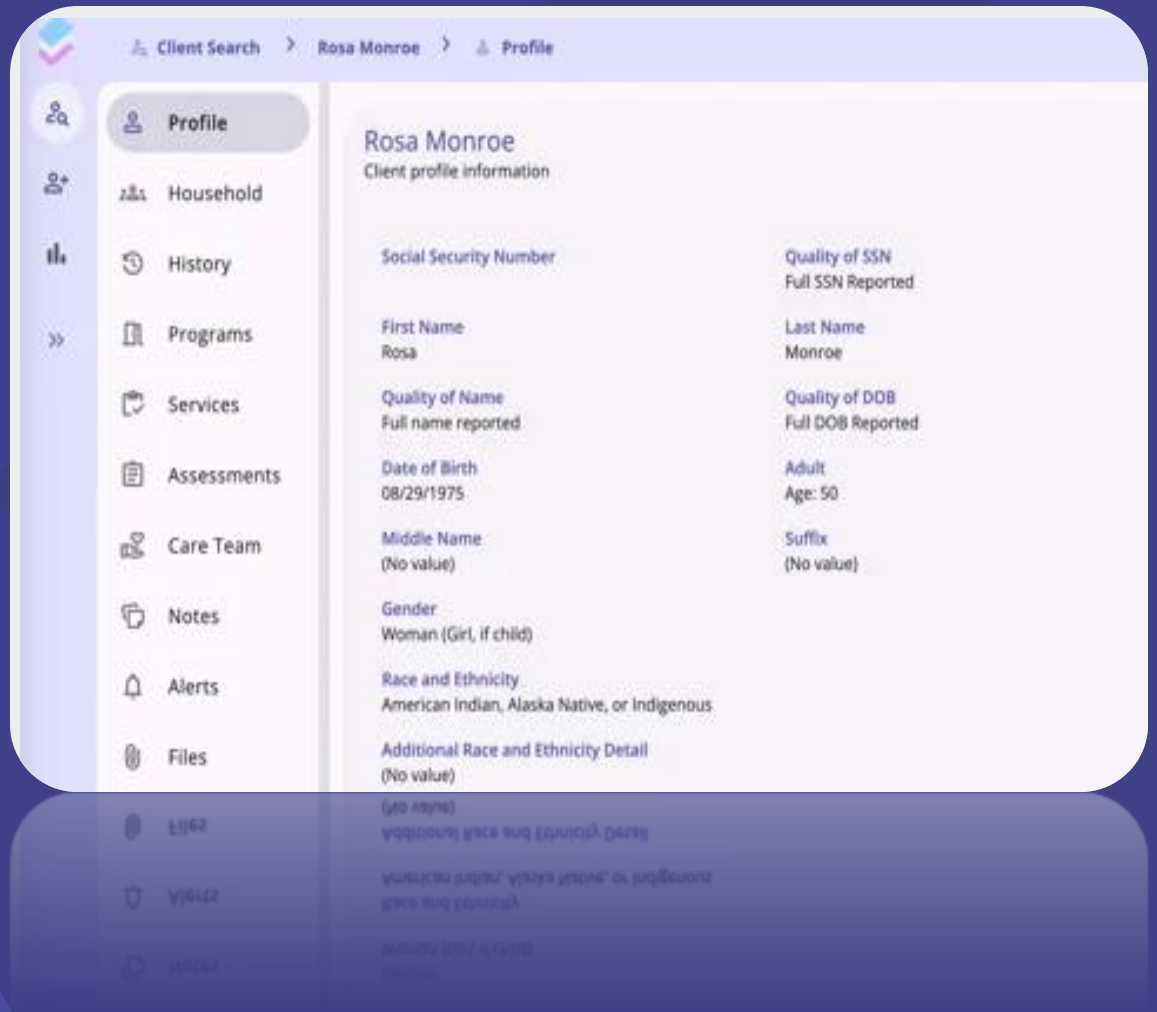


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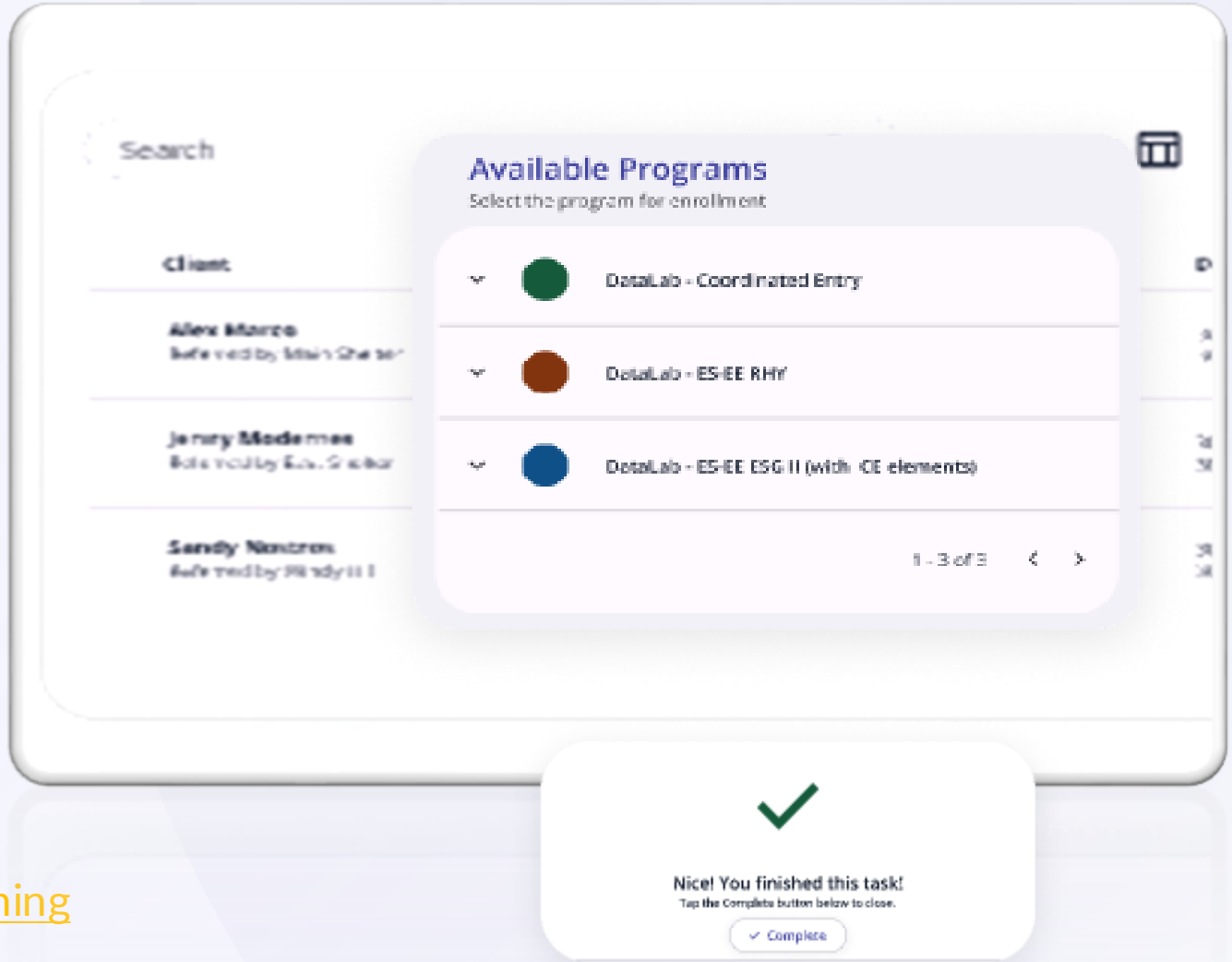
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