



Alameda County – Monthly Agency Liaison Meeting

August 2026

Get your phone ready!



Agenda

Introductions



Announcements



Notes



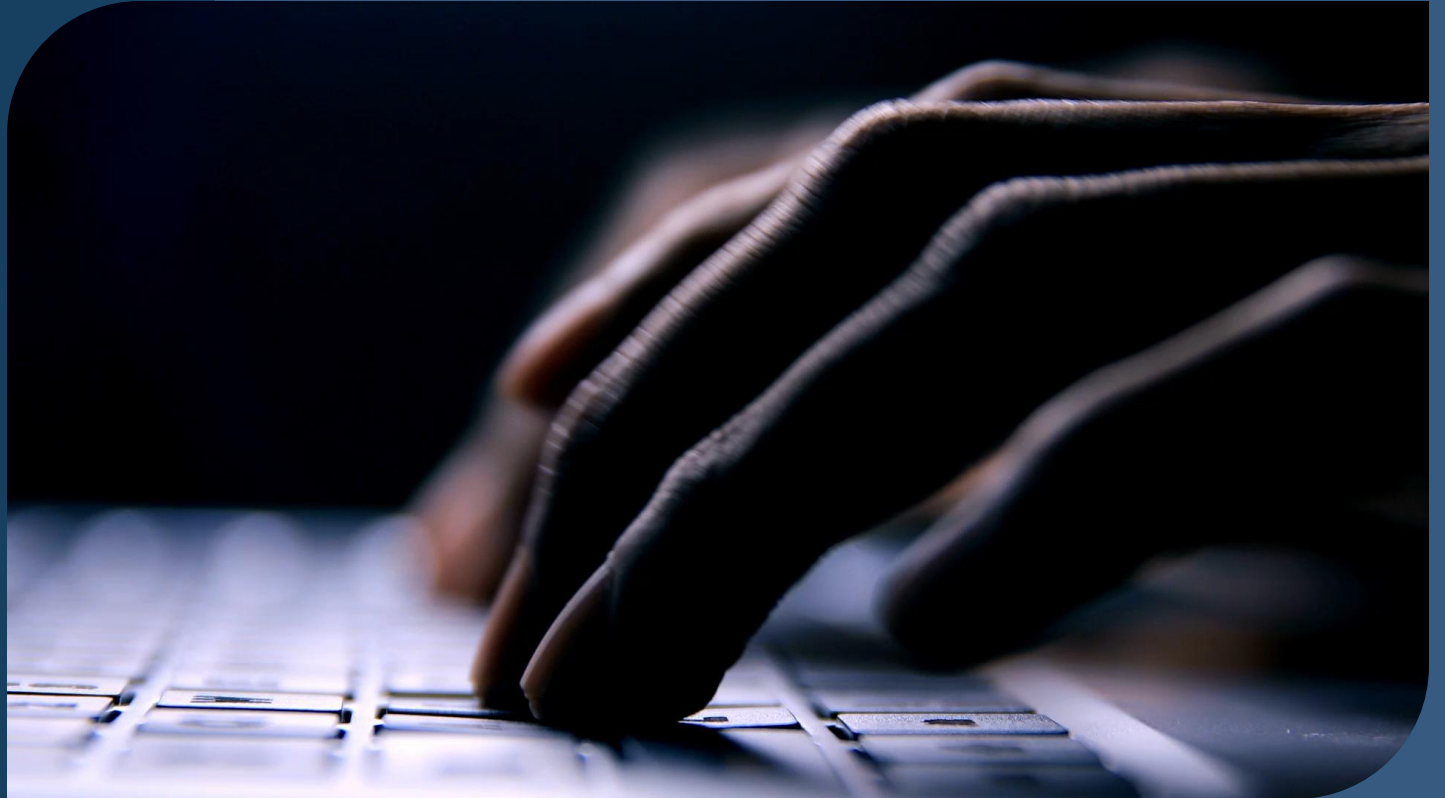
Alameda Data Quality Reviews



New User Interface



Notes



Notes

NOTES LOCATION			

Notes

NOTES LOCATION	HOW TO ACCESS		

Notes

NOTES LOCATION	HOW TO ACCESS	BEST USE CASE	

Notes

NOTES LOCATION	HOW TO ACCESS	BEST USE CASE	VISIBILITY/SHARING

Notes

NOTES LOCATION	HOW TO ACCESS	BEST USE CASE	VISIBILITY/SHARING
Program/Enrollment Notes (Recommended)			
Client-Level Notes			
Public Alerts			

Notes

NOTES LOCATION	HOW TO ACCESS	BEST USE CASE	VISIBILITY/SHARING
Program/Enrollment Notes (Recommended)	Go to Programs tab → Click Edit next to project enrollment → Click Notes sub-tab.		
Client-Level Notes	Go to main Client Record → Click Notes tab on the top menu.		
Public Alerts	Go to main Client Record → Click Profile → Add Public Alert		

Notes

NOTES LOCATION	HOW TO ACCESS	BEST USE CASE	VISIBILITY/SHARING
Program/Enrollment Notes (Recommended)	Go to Programs tab → Click Edit next to project enrollment → Click Notes sub-tab.	Case management, housing plans, daily check-ins, service tracking, and project-specific progress.	
Client-Level Notes	Go to main Client Record → Click Notes tab on the top menu.	General background information, global preferences, or overarching history not tied to a single stay.	
Public Alerts	Go to main Client Record → Click Profile → Add Public Alert	Critical safety info, essential operational alerts, or crucial contact instructions.	

Notes

NOTES LOCATION	HOW TO ACCESS	BEST USE CASE	VISIBILITY/SHARING
Program/Enrollment Notes (Recommended)	Go to Programs tab → Click Edit next to project enrollment → Click Notes sub-tab.	Case management, housing plans, daily check-ins, service tracking, and project-specific progress.	Restricted to your agency/program (or shared CoC-wide, depending on CoC ROI settings).
Client-Level Notes	Go to main Client Record → Click Notes tab on the top menu.	General background information, global preferences, or overarching history not tied to a single stay.	Typically, visible CoC-wide across all agencies (depending on system configuration).
Public Alerts	Go to main Client Record → Click Profile → Add Public Alert	Critical safety info, essential operational alerts, or crucial contact instructions.	Prominently displayed to any agency user opening the client's file.

Notes

Link Notes to Program Enrollments:



Always enter case notes through the Program Enrollment tab rather than the global Client-level tab. This ties the interaction directly to project performance and audit trails.

Top 5 Best Practices



Notes

Document Facts Objectively:



Record observed behaviors, direct client statements (using quotation marks), and verified history. Avoid emotionally charged adjectives, jargon, or clinical diagnoses unless provided by a qualified medical professional.

Top 5 Best Practices



Notes

Log Notes Timely:



Enter notes on the same day the interaction or service occurred (or within 24 hours). Real-time data entry improves data quality and prevents reporting discrepancies during CoC audits.

Top 5 Best Practices



Notes

Practice Trauma-Informed, Audit-Ready Writing:



Write with the expectation that the client or an auditor may request to view the record. Keep sensitive details (such as medical or mental health specifics) generalized or documented strictly in private fields according to privacy rules.

Top 5 Best Practices



Notes

Structure Notes Clearly:



Utilize standard formats (such as SOAP: Subjective, Objective, Assessment, Plan) along with bullet points and bold headers to make client history easily scannable for co-workers and coverage staff.

Top 5 Best Practices



Notes

Program/Enrollment Notes

- Pull into program-specific reporting tools, such as the **[CLNT-101] Case Notes** report, **HUD APRs**, and **custom Looker/data analysis** views tied to project outcomes.
- Essential for monitoring case management contact frequency, HUD compliance, and contract deliverables.

Client-Level Notes:

- **Excluded** from standard project-level reports because they are not linked to a specific program entry or date range enrollment.
- Mainly serves as an administrative reference visible on the client's global dashboard rather than a metric for grant compliance or performance reporting.

Routine HMIS Data Quality Review

Data Quality Reviews

When: September 2026

Alameda HMIS Administrators will begin reaching out to agency liaisons to conduct routine reviews of client records in HMIS. These Data Quality Reviews will focus on identifying **missing, incorrect, or untimely data**



Data Quality Reviews



Completeness

Checks for blank or missing fields, including responses such as “Client Doesn’t Know” or “Client Refused.”



Timeliness

Review how quickly staff enter new client records and exits into HMIS.



Accuracy

Identifies potential errors such as invalid Social Security numbers, incorrect dates of birth, or conflicting client information.



Consistency

Look for issues such as overlapping enrollments, incorrect household composition, or other conflicting information.

Data Quality Reviews - Expectations



HMIS Administrators will provide the agency liaison with a detailed report identifying data quality issues using unique identifiers.



Agency liaisons will meet with HMIS Administrators to review the findings and discuss any questions.



Agency staff will make the necessary corrections in HMIS.



Agency liaisons will submit an updated Data Quality Report after corrections have been made.



HMIS Administrators will review the updated report and follow up with the agency if additional corrections or clarification are needed.

New User Interface

Current Interface

System

14

Regina Abadajos,
System

RA

SEARCH

CASELOAD

REFERRALS

SEARCH FOR A CLIENT

ADD CLIENT

Q

Enter search terms for a client

SEARCH

Use full name, partial name, date of birth or any combination.

Alameda County Training Site

• Do not enter data for real clients

• Client data should be made up

Managed with Clarity Human Services

Recover deleted data

Your recent client searches:

Bitfocus Test

Hard Worker

Baby Bitfocus

Candy Smith

New Interface

The screenshot displays the Bitfocus application interface. At the top right, the user is identified as Regina Abadajos, BACS - Bay Area Community Services. A sidebar on the left contains navigation icons. The main content area is titled 'Alameda County Training Site' and includes a warning: 'Do not enter data for real clients. Client data should be made up...'. Below this is a 'Clients' section with a search bar and a table of recently accessed clients. The table has columns for Client, DOB, SSN, Household Members, and Updated by. Three clients are listed: Test, Bitfocus; Worker, Hard; and Smith, Candy. To the right of the table are five summary cards: Active enrollments (3), Status due (0), Case manager (0), and Navigator (0).

Alameda County Training Site

- Do not enter data for real clients
- Client data should be made up...

Clients
Search for a client

Showing recently accessed clients. Use the search bar above to find other clients.

Client	DOB	SSN	Household Members	Updated by
Test, Bitfocus 430FB02EB	1/1/00 Age: 26	# 6412	Bitfocus Test Cousin Hard Worker Cousin	Regina Abadajos System
Worker, Hard 8551D4D00	2/7/88 Age: 38	# XXXX	Bitfocus Test Cousin Hard Worker Cousin	Train 25 Beez Kneez
Smith, Candy 1AD4F2A21	5/5/00 Age: 26	# 4353	Individual client No household members	Suzanne Campillo System

Summary Statistics:

- 3 Active enrollments
- 0 Status due
- 0 Case manager
- 0 Navigator

Client Level Tab vs Program Level Tab

Current Interface Interface (Client Level Tab)

Bitfocus Test

PROFILEHISTORYPROGRAMSNOTESFILESCONTACTLOCATIONASSESSMENTSREFERRALS

CLIENT PROFILE

Social Security Number	*** - ** - 6412	
Quality of SSN	Full SSN Reported	▼
Last Name	Test	
First Name	Bitfocus	
Quality of Name	Full name reported	▼
Quality of DOB	Full DOB Reported	▼
Date of Birth	01/01/2000	Adult Age: 26
Middle Name	None	▼
Alias		
Gender	Woman (Girl, if child)	▼
Sexual Orientation	Heterosexual	▼
Race and Ethnicity	7 of 10 selected	▼
Additional Race and Ethnicity Detail		
Veteran Status	No	▼
What is City, State of last permanent housing?	Alameda	▼
What is City, State of high school last attended?	Alameda	▼
What is City, State of family residence when born?	Alameda	▼



Send Invite

UNIQUE IDENTIFIER
430FB02EB

CHECK-IN

COMMUNITY QUEUE
Client has an active entry on the Community Queue: Crisis Housing Queue
VIEW DETAILS

PROGRAM REFERRAL
Client has a pending program referral.
VIEW DETAILS

Client Level Tab vs Program Level Tab

Current Interface
Interface
(Program Level Tab)

Bitfocus Test

PROFILEHISTORYPROGRAMSNOTESFILESCONTACTLOCATIONASSESSMENTSREFERRALS

PROGRAM: HCSA-CAF-SSO-HOME STRETCH HSNH ASST FUND-HCSA

EnrollmentHistoryProvide ServicesAssessmentsGoalsNotesFilesChart

X Exit

Program Service History

LINK FROM HISTORY

Service Name	Start Date	End Date	
Housing Household Items HCSA - Health Care Services Agency ⓘ	07/07/2026	07/07/2026	📄💰
Housing Home Furnishings HCSA - Health Care Services Agency ⓘ	07/01/2026	07/01/2026	📄💰

☐ Reservation☐ Service☒ Referral

Client Level Tab vs Program Level Tab

New
Interface
(Client Level Tab)

The screenshot displays the Bitfocus Test interface for a client named "BK-CAF-SSO-Winter Shelter-CoC". The interface is divided into a left sidebar and a main content area. The sidebar contains a vertical list of icons, with the "Client Level Tab" (represented by a person icon) highlighted by a red box. The main content area shows the client's profile, including a "BS" logo, the client's name, and a date range "7/28/26 - 7/28/26". Below this, there are tabs for "Home", "History", "Group", "Services", "Notes", "Forms", "Assigned Staff", and "Exit". The "Edit Client Program" section is visible, with a sub-header "Update client program for Bitfocus Test in BK-CAF-SSO-Winter Shelter-CoC". The form includes fields for "Project Start Date" (07/28/2026), "Prior Living Situation", "Type of Residence" (Emergency shelter), "Length of Stay in Prior Living Situation" (One night or less), "Approximate date this episode of homelessness started" (07/29/2026), "Number of times on the streets, in ES, or Safe Haven in the past three years" (One Time), "Total number of months homeless on the streets, in ES, or Safe Haven in the past three years" (One month), "Disabling Conditions and Barriers", "Disabling Condition" (No), "Physical Disability" (No), "Developmental Disability" (No), and "Chronic Health Condition" (No).

Client Level Tab vs Program Level Tab

New
Interface
(Program Level Tab)

The screenshot displays the Bitfocus Test interface. On the left is a vertical sidebar with various icons. A red rectangle highlights the 'BT' icon at the top of this sidebar. The main content area is titled 'Bitfocus Test' and includes a sub-header: 'expand this section to view more details about the client that this program enrolment is for.' Below this, a client profile is shown for 'BK-CAF-SSO-Winter Shelter-CoC' with a 'Beez Kneez' note and a date range of '7/28/26 - 7/28/26' (18 days ago). A 'No Head Of Household' status is also indicated. A green horizontal bar contains navigation tabs: 'Home', 'History', 'Group', 'Services', 'Notes', 'Forms', 'Assigned Staff', and 'Exit'. The 'Home' tab is currently selected. The main content area under the 'Home' tab is titled 'Edit Client Program' and contains the following information:

- Project Start Date:** 07/28/2026
- Prior Living Situation**
 - Type of Residence:** Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter
 - Length of Stay in Prior Living Situation:** One night or less
 - Approximate date this episode of homelessness started:** 07/28/2026
 - Number of times on the streets, in ES, or Safe Haven in the past three years:** One Time
 - Total number of months homeless on the streets, in ES, or Safe Haven in the past three years:** One month (this time is the first month)
- Disabling Conditions and Barriers**
 - Disabling Condition:** No
 - Physical Disability:** No
 - Developmental Disability:** No
 - Chronic Health Condition:** No

Searching Client Profiles in Clarity HMIS

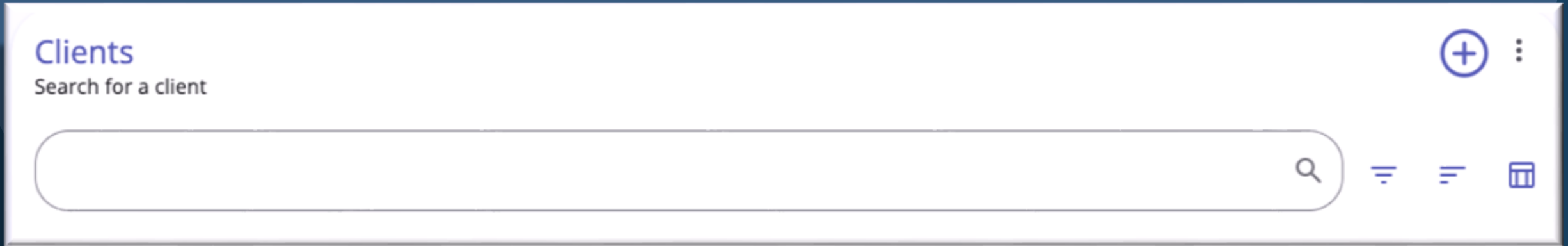
Current Interface



The screenshot displays the 'SEARCH FOR A CLIENT' section of the Clarity HMIS interface. It features a search bar with a magnifying glass icon and the placeholder text 'Enter search terms for a client'. To the right of the search bar is a dark blue button labeled 'SEARCH'. Above the search bar, the text 'SEARCH FOR A CLIENT' is displayed on the left, and 'ADD CLIENT' with a plus icon is on the right. Below the search bar, a note states: 'Use full name, partial name, date of birth or any combination.'

Searching Client Profiles in Clarity HMIS

New Interface



The screenshot shows the 'Clients' section of the Clarity HMIS interface. It features a search bar with the placeholder text 'Search for a client'. To the right of the search bar are three icons: a magnifying glass, a filter icon, and a calendar icon. Above the search bar, there is a '+' icon and a vertical ellipsis icon.

1

Name

2

Partial Name

3

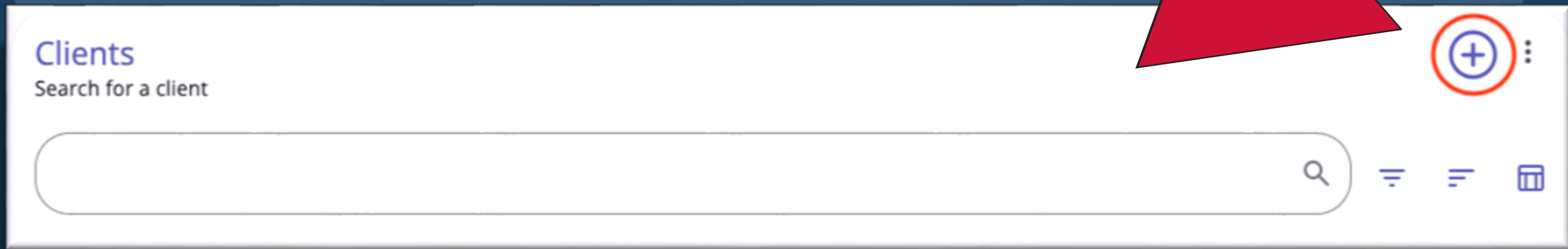
Date of Birth

4

Social Security
Number

Adding NEW Client Profiles in Clarity HMIS

New Interface



Create if unable to find, create a new profile.

Searching Client Profiles

Current Interface

System



Regina Abadajos,
System ▾



 SEARCH  CASELOAD  REFERRALS

SEARCH FOR A CLIENT

ADD CLIENT 

 Enter search terms for a client

SEARCH

Use full name, partial name, date of birth or any combination.

 **Alameda County Training Site**

- Do not enter data for real clients
- Client data should be made up

Your recent client searches:

Bitfocus Test

Hard Worker

Baby Bitfocus

Candy Smith

Searching Client Profiles

New Interface



Alameda County Training Site

- Do not enter data for real clients
- Client data should be made up...

Clients

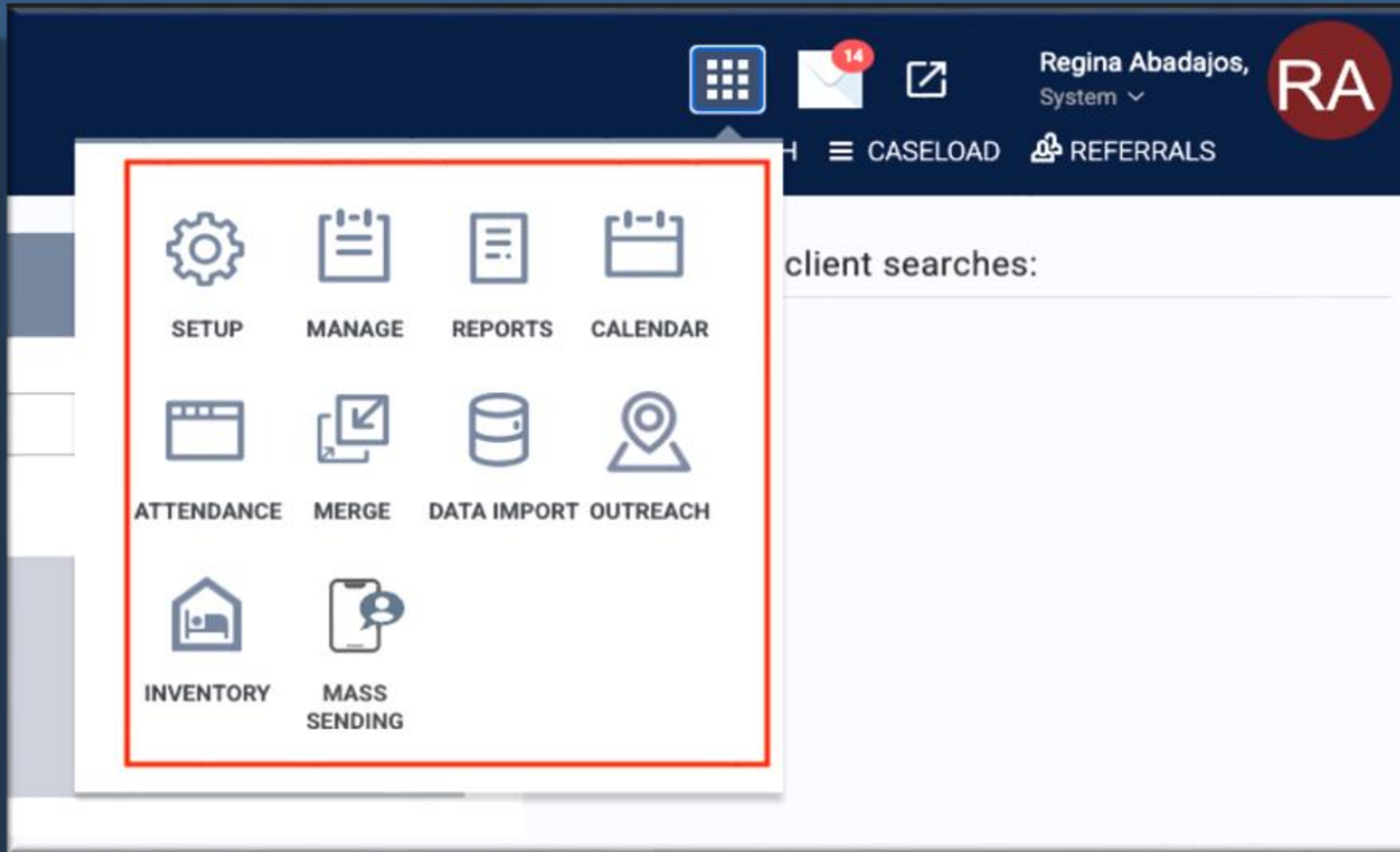
Search for a client

Showing recently accessed clients. Use the search bar above to find other clients.

Client	DOB	SSN	Household Members	Updated by
▼ TB Test, Bitfocus 430FB02EB	1/1/00 Age: 26	# 6412	Individual client No household members	RA Regina Abadajos System
▼ WH Worker, Hard 8551D4D00	2/7/88 Age: 38	# XXXX	Individual client No household members	T2 Train 25 Beez Kneez
▼ SC Smith, Candy 1AD4F2A21	5/5/00 Age: 26	# 4353	Individual client No household members	SC Suzanne Campillo System

1 - 3 of 3

Launch Pad



Launch Pad

Alameda County Training Site

- Do not enter data for real clients
- Client data should be made up...

Clients

Search for a client

Showing recently accessed clients. Use the search bar above to find other clients.

Client	DOB	SSN	Household Members	Updated by
Test, Bitfocus 430FB02EB	1/1/00 Age: 26	# 6412	Individual client No household members	Regina Abadajos System
Worker, Hard 8551D4D00	2/7/88 Age: 38	# xxxx	Individual client No household members	Train 25 Beez Kneez
Smith, Candy 1AD4F2A21	5/5/00 Age: 26	# 4353	Individual client No household members	Suzanne Campillo System

1 - 3 of 3

Creating New Profiles

Current Interface

CREATE A NEW CLIENT

Social Security Number

-

-

Quality of SSN

Select

▼

Last Name

🗒

First Name

Quality of Name

Select

▼

Quality of DOB

Select

▼

Date of Birth

__/__/__

Middle Name

None

▼

Gender

Select

▼

Race

Select

▼

Ethnicity

Select

▼

Please fill in Release of Information form

CANCEL

Creating New Profiles

New Interface

Add Client

Add Client

Complete this form to create a new client

Social Security Number *

XXX-XX-XXXX

Quality of SSN *

Select

First name *

Last name *

Middle name

Suffix

None

Quality of Name *

Select

Quality of DOB *

Select

Alias

Gender

Select

Sexual Orientation

Select

Race and Ethnicity *

Select

Additional Race and Ethnicity Detail

Creating New Profiles

Please make sure to collect as much information as possible, and avoid using "Client Refused" or Data Not Collected" whenever possible

For existing profiles, confirm that all information is correct and up to date

Add Client

Add Client

Complete this form to create a new client

Social Security Number *

XXX-XX-XXXX

Quality of SSN *

Select

First name *

Last name *

Middle name

Suffix

None

Quality of Name *

Select

Quality of DOB *

Select

Alias

Gender

Select

Sexual Orientation

Select

Race and Ethnicity *

Select

Additional Race and Ethnicity Detail

Client Consent – Release of Information Reminder

Informed Consent:

- Client should understand what they are consenting to.
- Consent form (ROI) should be available for the client to review and take

Consent Duration:

- Clients only need to consent once which is good for 10 years after the last HMIS activity.

Adding an ROI to a New Client Record:

- The information box to the right must be completed

Client Consent – Release of Information Reminder

Consent Documentation

- **Electronic Signature:** E-Sign Document button will display
- **Attached PDF:** Select File button will display to upload file
- **Signed Paper Document:** Enter your location in the Location text box
- **Verbal Consent:** Select if the client verbally gave consent

Client Consent - Release of Information

Bitfocus Test

PROFILE

HISTORY

PROGRAMS

NOTES

FILES

CONTACT

LOCATION

ASSESSMENTS

REFERRALS

Regina Abadajos,
System

RA

SEARCH

CASELOAD

CLIENT PROFILE

Social Security Number

*** - ** - 6412

Quality of SSN

Full SSN Reported

Last Name

Test

First Name

Bitfocus

Quality of Name

Full name reported

Household Members

Manage

Baby Bitfocus

Son

Active Programs

HCSA-CAF-SSO-Home Stretch Hsng Asst Fu...

 Bitfocus

48

Client Consent – Release of Information

Client Search > Bitfocus Test > Profile

Regina Abadajos System

ROI Missing

BT Bitfocus Test

You are currently viewing the Client Record pages for Bitfocus Test.

Profile

Privacy

Household

History

Programs

Assessments

Units/Beds

Care Team

Notes

Alerts

Files

Forms

Contacts

Location

Referrals

Restrictions

Bitfocus Test

Client profile information

Social Security Number
***-**-6412

Quality of SSN
Full SSN Reported

First name
Bitfocus

Last name
Test

Middle name
No value

Suffix
No value

Quality of Name
Full name reported

Quality of DOB
Full DOB Reported

Date of Birth
01/01/2000

Age
26

Alias
No value

Gender
Woman (Girl, if child)

Sexual Orientation
Heterosexual

Race and Ethnicity
American Indian, Alaska Native, or Indigenous, Asian or Asian American, Black, African American, or African, Native Hawaiian or Pacific Islander, White, Hispanic/Latino/a, Middle Eastern or North African

Additional Race and Ethnicity Detail
No value

Veteran Status
No

What is City, State of last permanent housing?
Alameda

What is City, State of high school last attended?
Alameda

What is City, State of family residence when born?
Alameda

Client Portal

Not Connected

Send Message

Send Invite

Active Referrals

Restart the clock for all active referrals

Check-in

Program referrals

View programs that the client is currently referred to

1

AbS-CAF-HP-Bringing Families Home Prevention-HCD 1 HRC

1 - 1 of 1

Community queues

View community queues that the client is currently referred to

1

Household

View clients that are currently in the same household

2

Active programs

View programs that the client is currently enrolled in

3

Active services

View services that the client is currently receiving

0

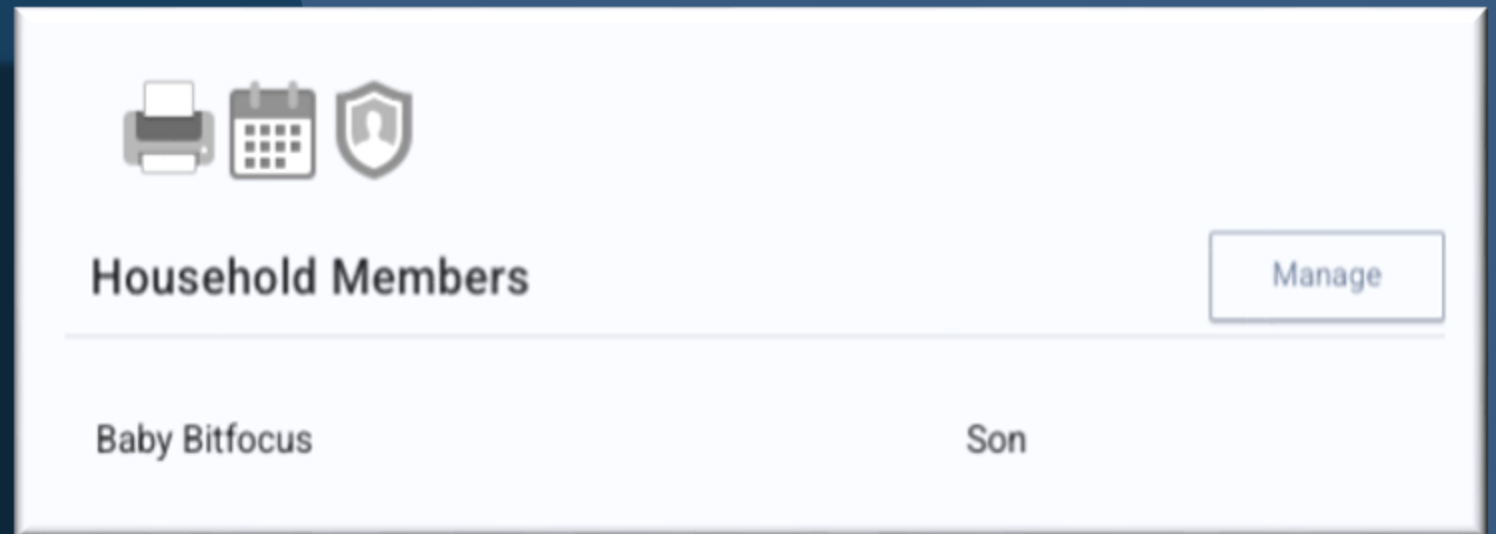
Recent Services and Events

View services and events that the client has recently received

2

Creating New Profiles

Current
Interface



Creating New Profiles

New Interface

BT

Bitfocus Test

You are currently viewing the Client Record pages for Bitfocus Test.

Profile

Privacy

Household

History

Programs

Assessments

Units/Beds

Current household members

Active members of this client's household

Client	Join Date	
BT Bitfocus Test Mother	7/28/26 18 days ago	☆ ⋮
BB Baby Bitfocus Son	7/28/26 18 days ago	⋮

1 - 2 of 2

Managing Consent with Existing Client Records

Select the Household
Tab on the client's
profile

The Client's
Household will
show any current,
former, or previous
household history.

Select the Add
icon to add a new
household member

The screenshot displays the Bitfocus Test interface for a client's record. On the left, a sidebar menu lists various tabs: Profile, Privacy, Household (highlighted with a red box), History, Programs, Care Team, Notes, Alerts, Files, Forms, Contact, and Location. The main content area is titled 'Current household members' and shows 'Active members of this client's household'. Below this, there are sections for 'Former household members' and 'Previous household history', both indicating 'No results yet!'. A red box highlights a plus icon in the top right corner of the 'Current household members' section, which is used to add new members.

Connecting Clients to Create a Household

The Household Members section will be listed at the right sidebar.

Add household member

1

Select or add a client

Clients

Select or create a client that will be added to the household

Showing recently accessed clients. Use the search bar above to find other clients.

Client	Date of Birth	SSN	Last Updated
CS Candy Smith	5/5/00	4353	6/17/26

1 - 1 of 1

Connecting Clients to Create a Household

Select "Add" Icon to add a new household member.

Add household member

1

Select or add a client

Clients

Select or create a client that will be added to the household

Showing recently accessed clients. Use the search bar above to find other clients.

Client	Date of Birth	SSN	Last Updated
CS Candy Smith	5/5/00	4353	6/17/26

1 - 1 of 1

Connecting Clients to Create a Household

Or select the Client you would like to add to the household and select "Next."

Add household member

1

Select or add a client

Clients

Select or create a client that will be added to the household

Showing recently accessed clients. Use the search bar above to find other clients.

Client	Date of Birth	SSN	Last Updated
CS Candy Smith	5/5/00	4353	6/17/26

1 - 1 of 1

Next

Managing Households

Select the “Member Type” drop-down to assign the household composition.

2 Set household member information

Add Household Member

Add Candy Smith to household

Member Type *

Select ▼

Not Set

Husband

Wife

Managing Households

Set Member Type and
Start Date

Add household member

Select or add a client

2 Set household member information

Add Household Member

Add Candy Smith to household

Member Type *

Daughter

Joined Household *

07/21/2026

MM/DD/YYYY

Cancel

Save

Editing a Household



Select the household member you would like to edit

BT

Bitfocus Test

You are currently viewing the Client Record pages for Bitfocus Test.

Profile

Privacy

Household

History

Programs

Care Team

Notes

Current household members

Active members of this client's household

Client

Join Date

BT

Bitfocus Test

Cousin

7/21/26

1 days ago

☆

⋮

HW

Hard Worker

Cousin

7/21/26

1 days ago

⋮

1 - 2 of 2

<

>

Entering Client Contact and Location Information

Creating Contact Records

To create a contact record, click the CONTACT tab within the client record and click ADD CONTACT.

The screenshot displays the Bitfocus Test client record interface. On the left sidebar, the 'Contact' tab is highlighted with a red box. The main content area shows the 'Contacts' section with a red arrow pointing to the '+ ADD CONTACT' button. The right sidebar contains various filters and lists, including 'Active Referrals', 'Program referrals', 'Community queues', 'Household', 'Active programs', and 'Active services'.

BT Bitfocus Test
You are currently viewing the Client Record pages for Bitfocus Test.

Contacts
View all contacts for Bitfocus Test

No results yet!
Results will be displayed here when they are available.

Active Referrals
Restart the clock for all active referrals
Check-In

Program referrals
View programs that the client is currently referred to
1
AbS-CAF-HP-Bringing Families Home Prevention-HCD
1 HRC
1 - 1 of 1

Community queues
View community queues that the client is currently referred to
1

Household
View clients that are currently in the same household
2

Active programs
View programs that the client is currently enrolled in
3

Active services
View services that the client is currently receiving
0

Creating Contact Records

Select the appropriate:

Contact Type

Email

Phone number

Or both

You can turn off
the Active Contact toggle
if the contact is no longer
accurate.

Select a Date to associate
with the contact and, if
applicable, add a Note.

Add Contact

Add Contact

Add a new contact for Bitfocus Test

Contact Type *

Client

Email

Phone (#1)

555-555-5555

Phone (#2)

XXX-XXX-XXXX

☒ Active Contact

Contact Date *

07/22/2026

MM/DD/YYYY

Location Tab Overview

Location refers to client's geographic location information



Historical location information is stored here as well



You can access the *Location* tab by clicking *LOCATION* in the client record.

BT Bitfocus Test
You are currently viewing the Client Record pages for Bitfocus Test.

Client Location
View a list of the locations for the client

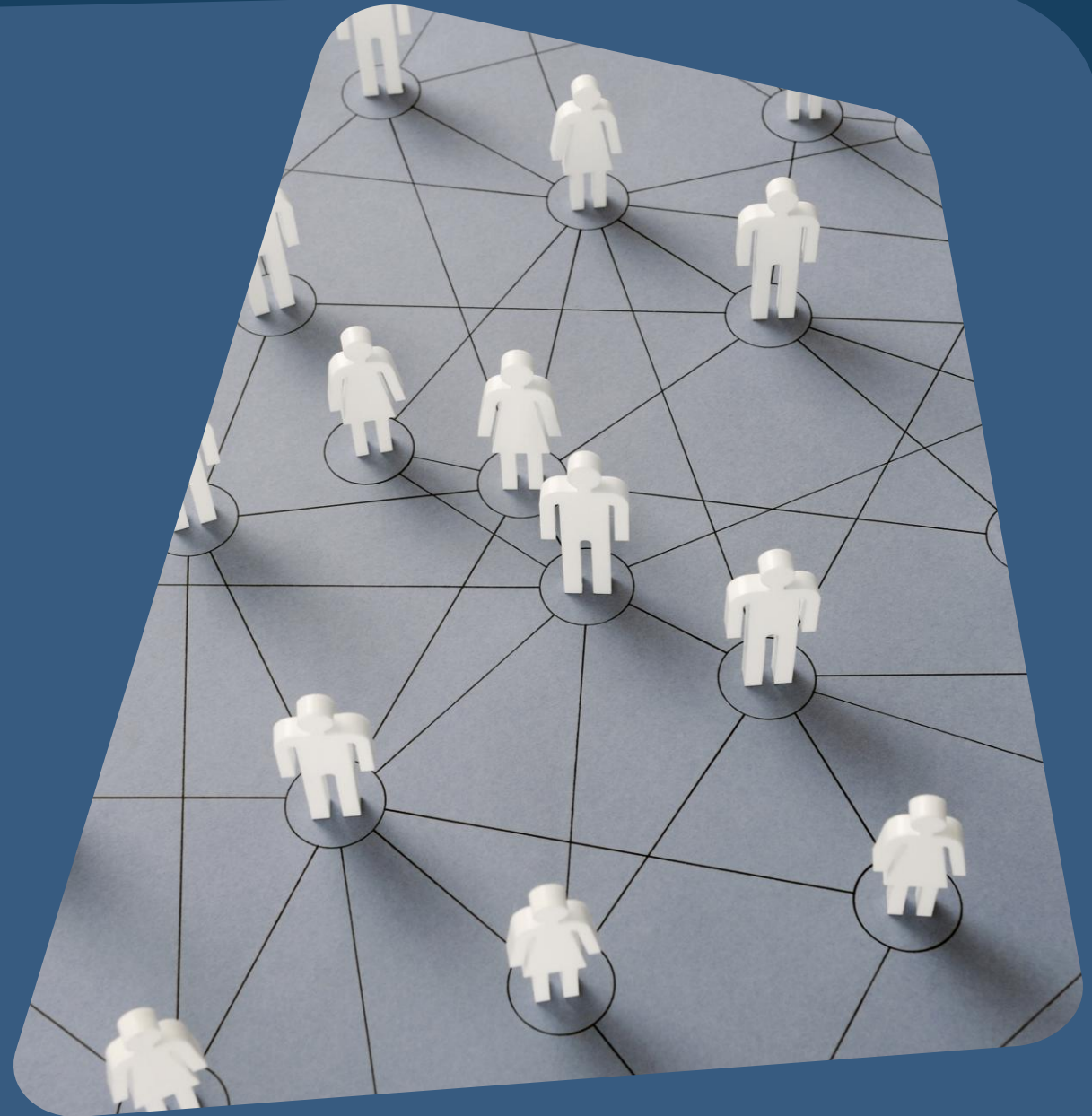
Search bar: []

Address	Date	Type	Created by
778 Grayson St Berkeley, CA, USA, 94710-2616	6/9/26	Field Interaction	T6 Train 67 Beez Kneez

1 - 1 of 1

Location

Enrollment Clients Into Programs



Once the client profile is located and any contact info updated, you will click on Programs to enroll the client into your program

BT

Bitfocus Test

You are currently viewing the Client Record pages for Bitfocus Test.

ID
112916

SSN
XXX-XX-6412

Unique Identifier
430FB02EB

DOB
01/01/2000

Personal ID
ed4f347d36bb4a49afc6ebd

Profile

Privacy

Household

History

Programs

Assessments

Care Team

Notes

Alerts

Files

Program enrollments

Program enrollment history for Bitfocus Test

Program Name

Entry Date

Exit Date

Created by

Type

▼

HS

HCSA-CAF-SSO-Home Stretch Hsng
Asst Fund-HCSA
Services Only
HCSA - Health Care Services Agency

7/7/26

16 days ago

Active

RA

Regina Abadajos
HCSA - Health Care Services Agency
Added by Regina Abadajos from primary
agency System

Person

▼

H1

HRC 1 - Referral Program (Crisis
Queue)
Services Only
1 HRC

5/18/26

2 months 5 days
ago

Active

T6

Train 68
1 HRC
Added by Train 68 from primary agency
Beez Kneez

Person

▼

CE

Coordinated Entry
Coordinated Entry
CE - Coordinated Entry

6/23/22

4 years 1 months
ago

Active

RA

Regina Abadajos
CE - Coordinated Entry
Added by Regina Abadajos from primary
agency System

Person

1 - 3 of 3

<

>

+

 Bitfocus

Add program enrollment

1 Select program

Available Programs

Select the program for the enrollment

Name

- ▼  BACS-CA-PSH- Enhanced Care Vouchers -ECV
- ▼  BACS-CA-PSH-BACS Regis Village ECV Medically Frail-CoC
- ▼  BACS-CA-PSH-Regis Village Adults with w/disabilities-CoC
- ▼  BACS-CA-PSH-Regis Village Medically Frail-CoC
- ▼  BACS-CA-SOO- Forensic Access Point -BHBH
- ▼  BACS-CAF-ES-Hotel/Motel Vouchers-BHBH

Once the client profile is located and any contact info updated, you will click on Programs to enroll the client into your program

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- ▼ BV BACS-CA-PSH-Regis Village Adults with w/disabilities-CoC
- ▼ BV BACS-CA-PSH-Regis Village Medically Frail-CoC
- ▼ BF BACS-CA-SOO- Forensic Access Point -BHBH
- ▼ BV BACS-CAF-ES-Hotel/Motel Vouchers-BHBH
- ▼ BS BACS-CAF-ES-IH St. Regis-BHBH
- ▼ BS BACS-CAF-ES-Oakland Site-BHBH
- ▼ B3 BACS-CAF-PSH-HK 3 Project Reclamation-Homekey
- ▼ BA BACS-CAF-PSH-HS4H Adult-HCSA

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Next



BF

BACS-CA-SOO- Forensic Access Point -BHBH

Description

The Forensic Access Point is intended to serve clients, who are homeless or at risk of homelessness in Alameda County, involved in the CARE Court process or currently involved in the criminal justice system (currently in prison/jail, on parole/probation) by using a strength-based, trauma-informed, and culturally competent approach, seek temporary and permanent housing resolutions for homelessness and those at imminent risk of homelessness.

Active Clients

■ Families ■ Individuals

Funding Source

● Local or Other Funding Source (Please Specify)

Service Categories

● No Category ● Housing ● Employment ● Financial

● RETIRED (Outreach Contact) ● Case Management +17 More

Required Documents

No required documents.

Add program enrollment



Select program

2

Include household members (optional)

Select members (optional)

You can select other household members below to add to the enrollment or just leave this empty and save to continue.

Household Members

Bitfocus Test



Hard Worker

Toggle on household members, if applicable.

Next

Poll Time!

What topics for the New User Interface would you like reviewed in the September Q&A Session?



Upcoming Events



- **Alameda County HMIS Q&A Session**
September 8th at 10 AM
- **User and Liaison Meeting**
September 24th at 10 AM and 11 AM
- **General Refresher Training**
October 27th @ 10 AM