Alameda County User Meeting

May 2024

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Agenda

Introductions and Annoucements

Data Quality

Exit Destinations

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General Refresher Training Survey

For users who attended the General Refresher Training, Alameda County wants to hear from YOU!

Please take some time to answer a short survey so we can provide you with the support you would like to see in future training.

To access the survey, select | HERE

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Data Quality Report

FY 2024 – Q3

January 2024 - March 2024

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Year 1 Scorecard – FY 2024 Q3

Data Quality Category	Year 1 Goal (FY 2024)	FY2024 Q3 Actual	Goal Met or Exceeded	Goal Not Met
Timeliness	75% > 4 days	Project Start Data Entry – 84.6% Project Exit Data Entry – 79.6%	Exceeded Year 1 Project Start Goal (75%) By 9.6% Exceeded Year 1 Project Exit Goal By 4.6%	
Completeness	5% Overall Score	Error Rate 15.5%		Year 1 Goal Not Met by 10.5%.
Accuracy	0% Error rate	Error Rate Move-In Dates for PSH – 0.1% Move-In Dates for RRH – 1.0%		Total Clients PSH 11 Goal Not Met for PSH 0.1% Total Clients RRH 169 Goal Not Met for RRH 1.0%
Consistency	0% Error rate	Duplicates Created During the Measurement Period = 80 Clients		Year 1 Goal Not Met by 4.8%
Utilization	80% Utilization Rate	Utilization Rate = Total beds/Total PIT Count 82.0%	Exceeded Updated Project Target by 2.0%	

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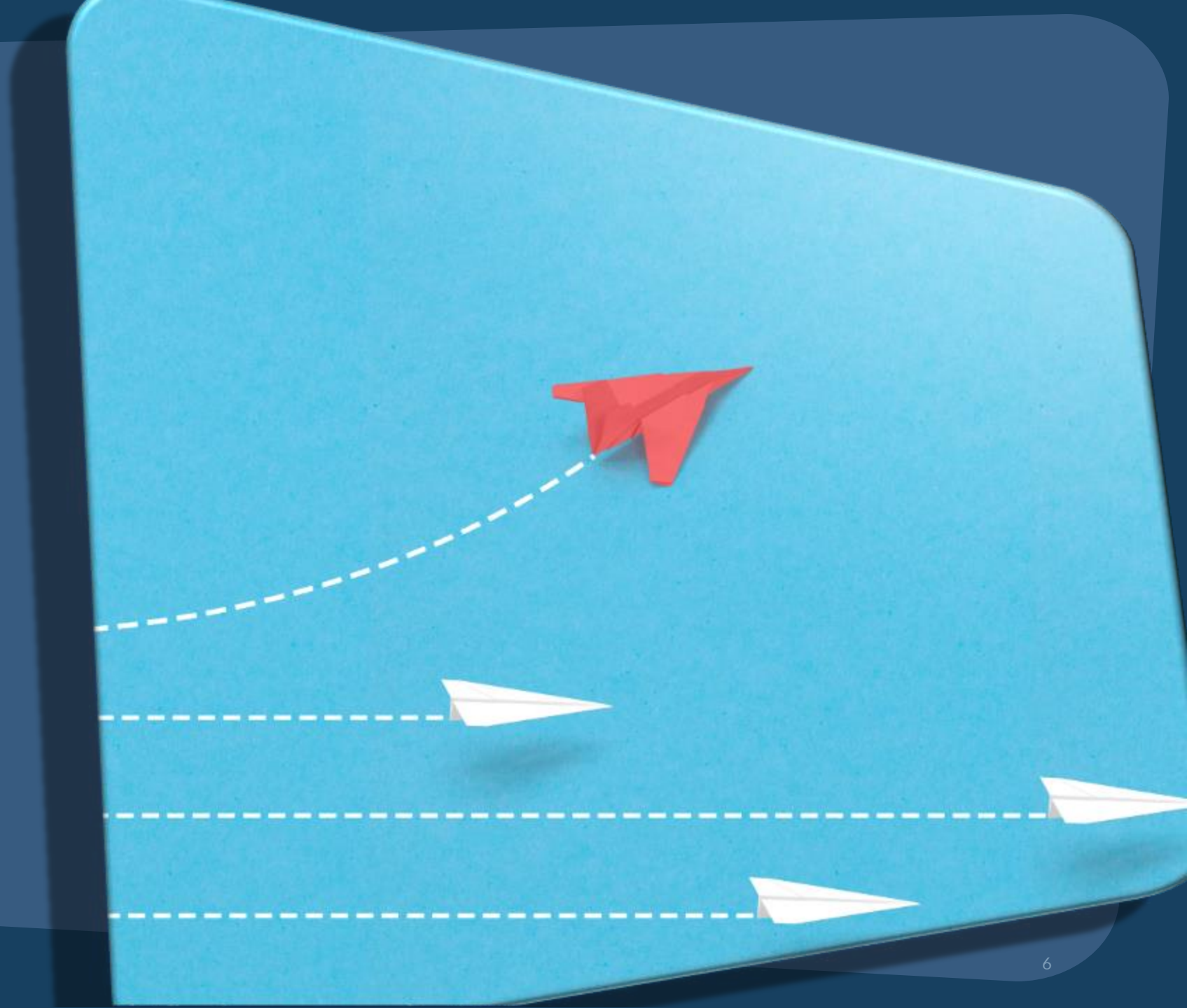
Exit Destinations



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Why is Exit Destination Data Quality Important?

If exits are not recorded, the active list is inflated

Accurate **Exit Destinations** capture **Length of Time** measures– specifically length of enrollment and length of episode.

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HUD Data Standards Say:

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HUD Data Standards (3.12, Pg. 61-63)

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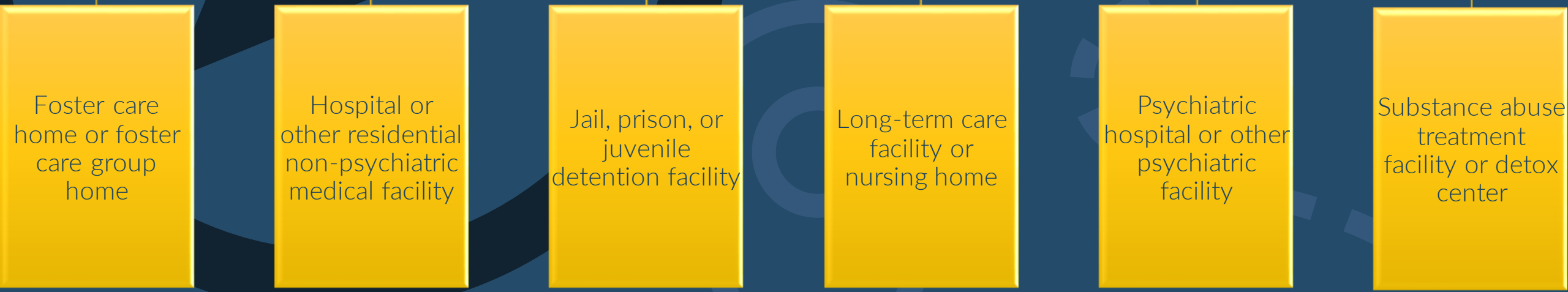
Destinations to Homeless Situations

- Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)
- Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter
- Safe Haven

Destinations to Institutional Situations



Destinations to Temporary Situations

Destinations to Permanent Situations

- Staying or living with family, permanent tenure
- Staying or living with friends, permanent tenure
- Moved from one HOPWA funded project to HOPWA PH
- Host Home (non-crisis)
- Rental by client, no ongoing housing subsidy
- Rental by client, with ongoing housing subsidy
- Owned by client, with ongoing housing subsidy
- Owned by client, no ongoing housing subsidy

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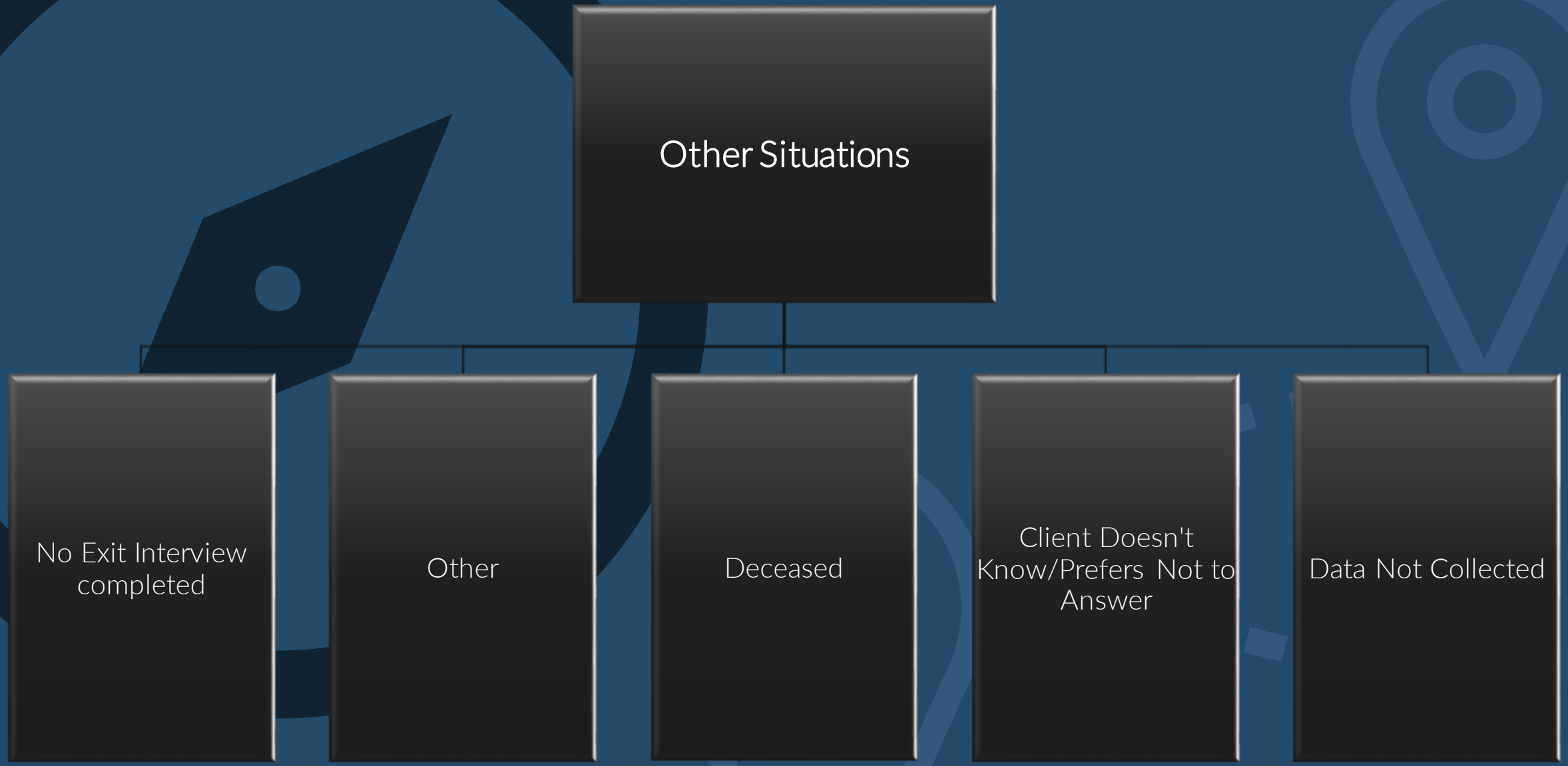
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No Exit Interview completed
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Deceased
Client Doesn't Know/Prefers Not to Answer
Data Not Collected

Tips to improve Destination data quality

Avoid Using When Possible:

- Client Doesn't Know
- Client Refused
- Data Not Collected
- Not Exit Interview Completed

Run Regular Reports to Check Data Quality:

✓ [OUTS-101] Program Outcome Measures

✓ [HUDX-227] Annual Performance Report [FY 2023]

✓ [HUDX-225] HMIS Data Quality Report [FY 2023]

[OUTS-101] Program Outcome Measures

Where can you find it:
Report Library > Program Based Reports

Description:
This program enrollment-based report reviews basic exit destination and income outcomes of enrollment in the selected programs.

Program Outcomes by Project Type

Sample Agency
Date Range: 12/01/2022 thru 11/30/2023
Included Clients: All enrolled

Outcome I. Obtain permanent housing		
Discharge Destination	**# of Clients**	**Percentage**
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)	3	0.72%
Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter	2	0.48%
Safe Haven	0	0%
Foster care home or foster care group home	2	0.48%
Hospital or other residential non-psychiatric medical facility	0	0%
Jail, prison, or juvenile detention facility	8	1.93%
Long-term care facility or nursing home	0	0%
Psychiatric hospital or other psychiatric facility	0	0%
Substance abuse treatment facility or detox center	0	0%
Transitional housing for homeless persons (including homeless youth)	3	0.72%
Residential project or halfway house with no homeless criteria	0	0%
Hotel or motel paid for without emergency shelter voucher	0	0%
Host Home (non-crisis)	0	0%
Staying or living with family, temporary tenure (e.g., room, apartment, or house)	12	2.9%
Staying or living with friends, temporary tenure (e.g., room, apartment, or house)	11	2.66%

The totals include a "Total discharged to permanent housing."

No exit interview completed	31	7.49%
Other	31	7.49%
Deceased	3	0.72%
Client doesn't know	1	0.24%
Client prefers not to answer	1	0.24%
Data not collected	4	0.97%
Total:	**414**	**100%**
Total discharged to permanent housing:	**302**	**72.95%**

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[HUDX-227] Annual Performance Report

Where can you find it:
Report Library > HUD Reports

Description:
The APR is a series of tables with questions about service levels and outcomes for the funded projects.

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HUD Annual Performance Report [FY 2024]

****Alameda County CE Agency (Test)**
Date Range: 02/01/2023 thru 04/30/2024
Agency cat. filter: Agency CoC
Enrollment CoC Filter: No
Funding Criteria: Not Based on Funding Source
Client ID Selection: HUD Unduplicated Personal ID

As of 10/1/2017, HUD CoC grantees are now required to submit APR through the Sage HMIS Reporting Repository. You can find instructions for generating the report and submitting to Sage at the Clarity Help Center.

Q4a. Project Identifiers in HMIS

Organization Name	Organi-zation ID	Project Name	Project ID	HMIS Project Type	S
**Alameda County CE Agency (Test)	1	250 char and the list does grow per the max length of a program	16	4	

Q5a. Report Validations Table
Program Applicability: All Projects

Category	Count of Clients for DQ	Count of Clients
Total number of persons served	1	4
Number of adults (age 18 or over)	1	2
Number of children (under age 18)	0	2
Number of persons with unknown age	0	0
Number of leavers	0	0
Number of adult leavers	0	0
Number of adult and head of household leavers	0	0
Number of stayers	1	4
Number of adult stayers	1	2
Number of veterans	1	2
Number of chronically homeless persons	1	3
Number of youth under age 25	0	0
Number of parenting youth under age 25 with children	0	0
Number of adult heads of household	1	1
Number of child and unknown-age heads of household	0	0
Heads of households and adult stayers in the project 365 days or more	1	1

[HUDX-225] HMIS Data Quality Report [FY 2024]

Where can you find it:
Report Library > HUD Reports

Description:
- Missing Data
- Invalid SSN
- Latest Project Stay Only

HMIS Data Quality Report [FY 2024]

****Alameda County CE Agency (Test)**
CoC Category Filter: Agency CoC
Date Range: 02/01/2023 thru 04/30/2024

Q1. Report Validation Table

Program Applicability: All Projects

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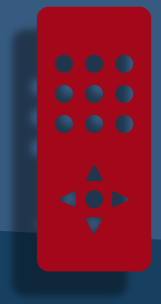

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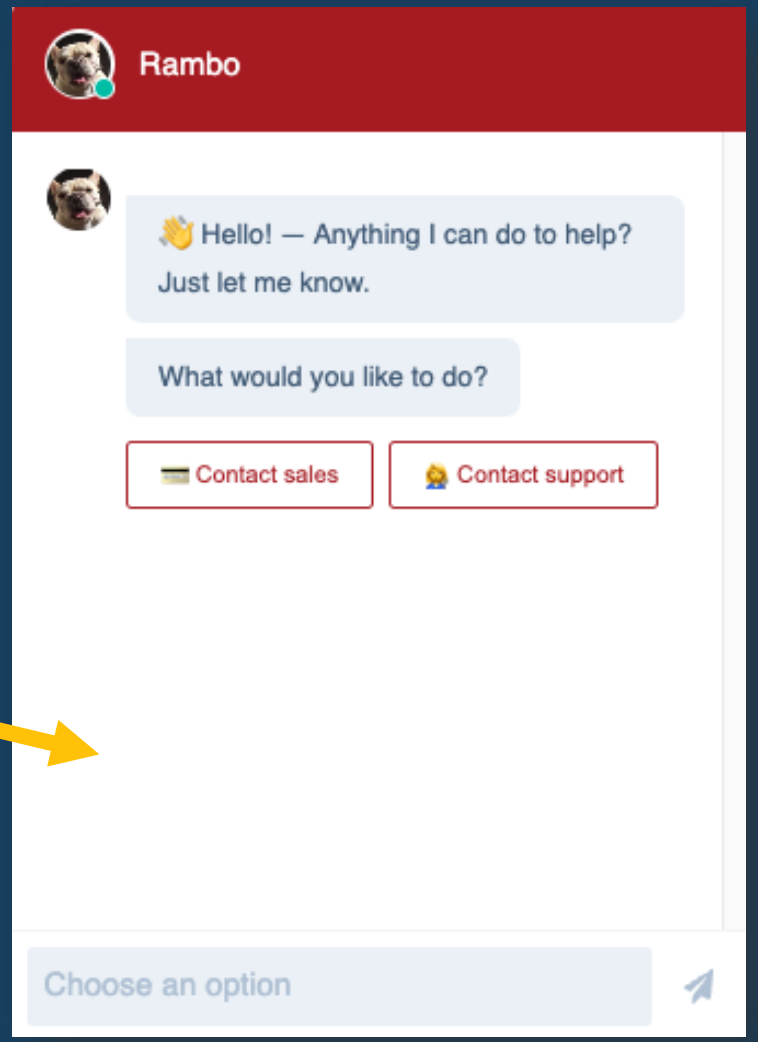

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Alameda County Liaisons Meeting

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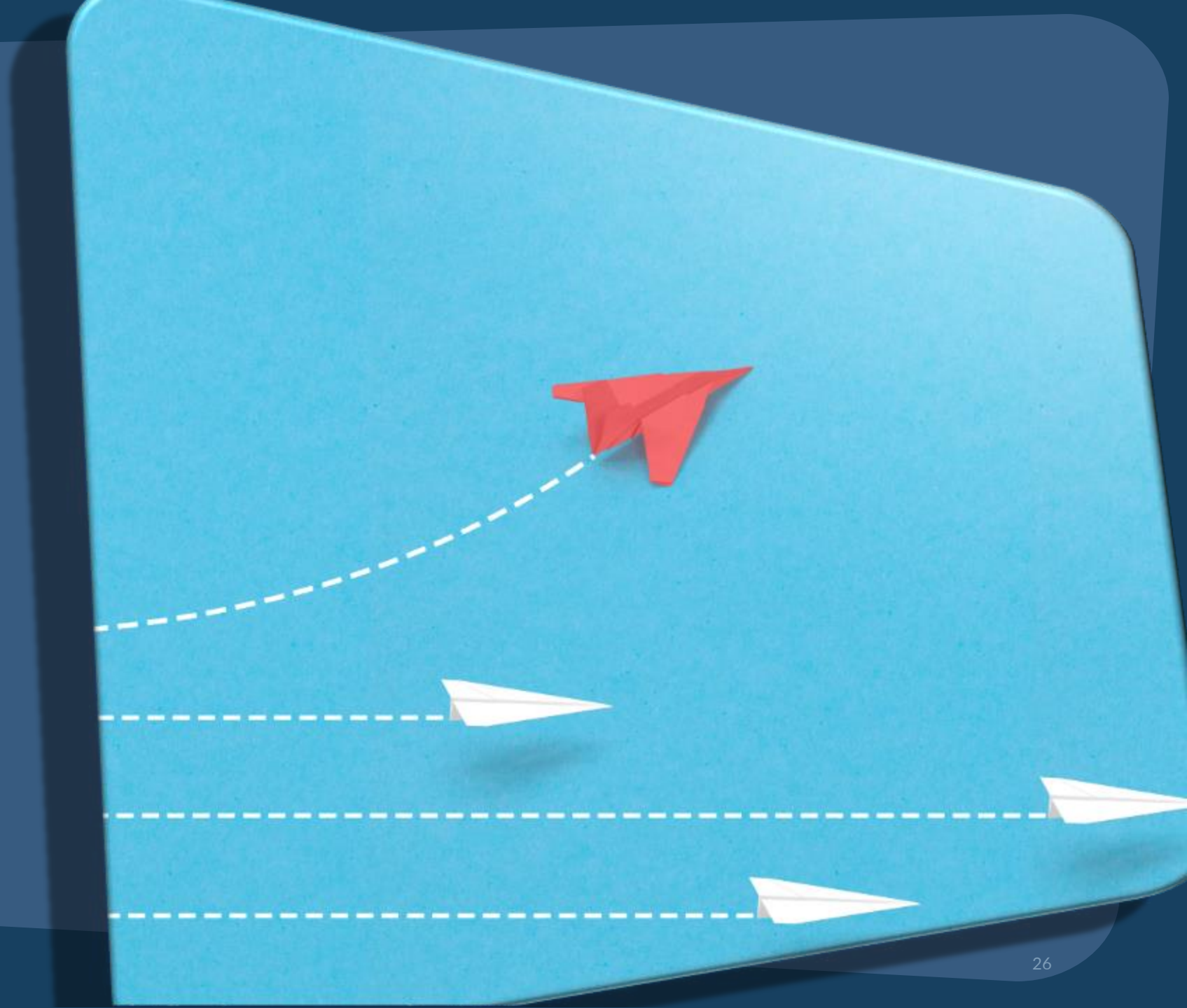

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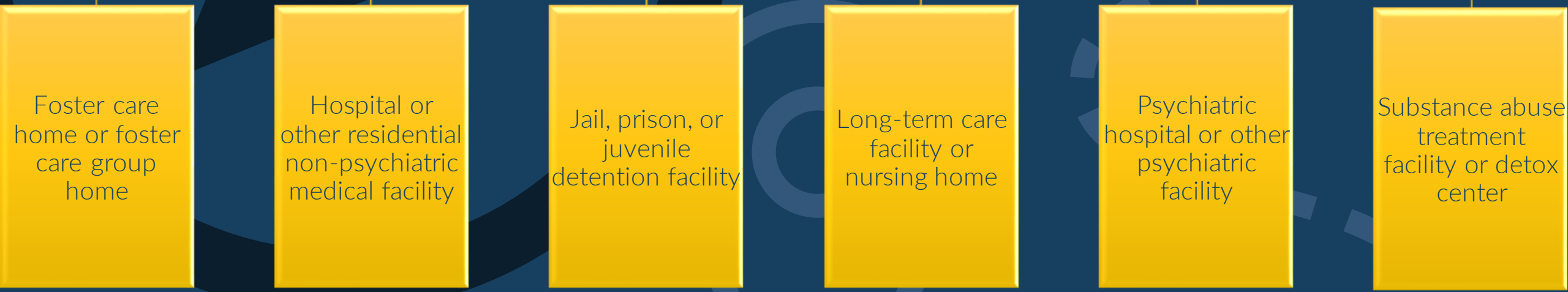

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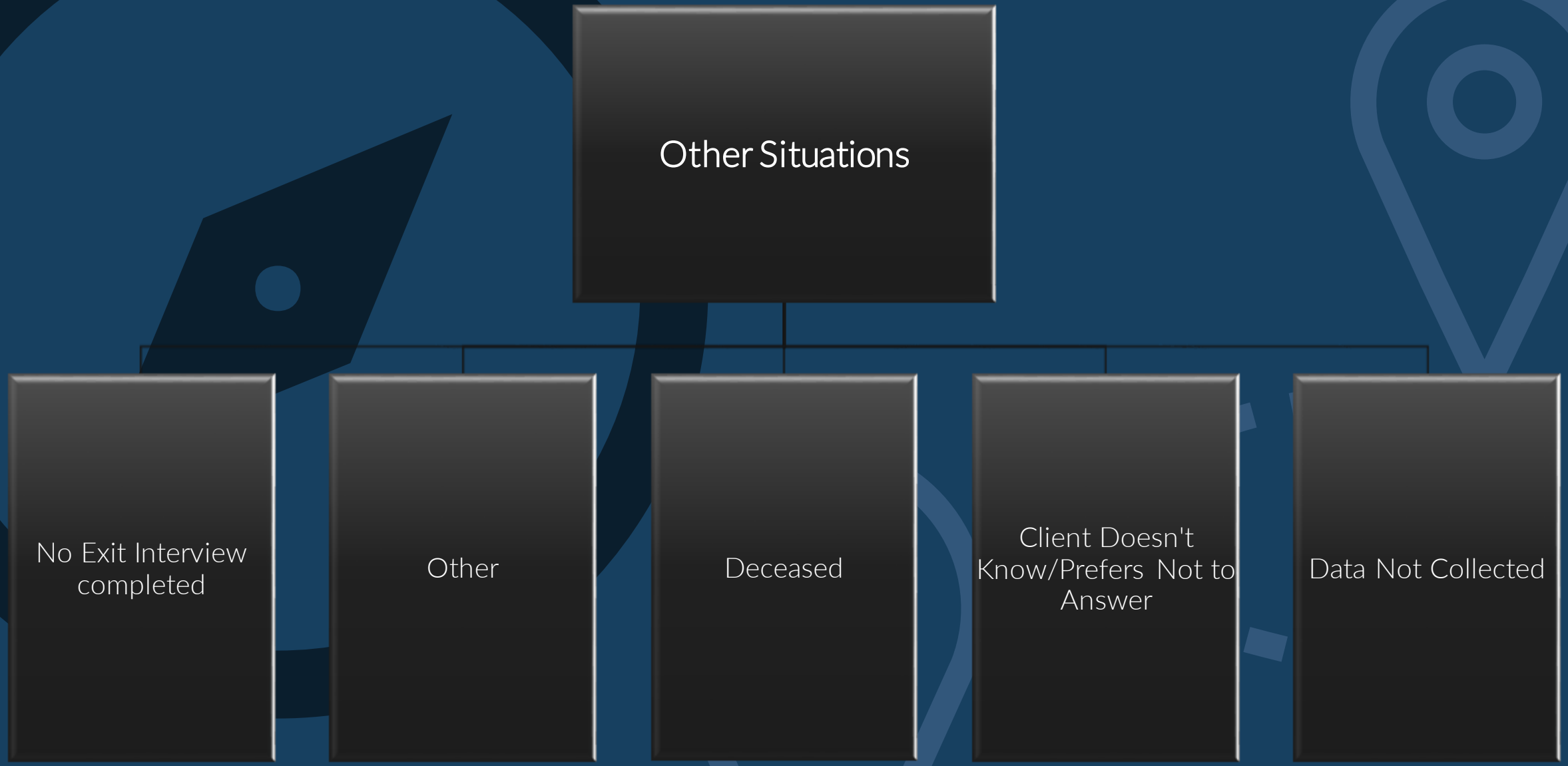
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Number of adult stayers	1	2
Number of veterans	1	2
Number of chronically homeless persons	1	3
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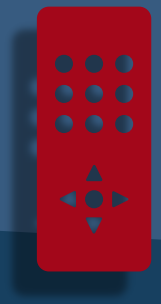

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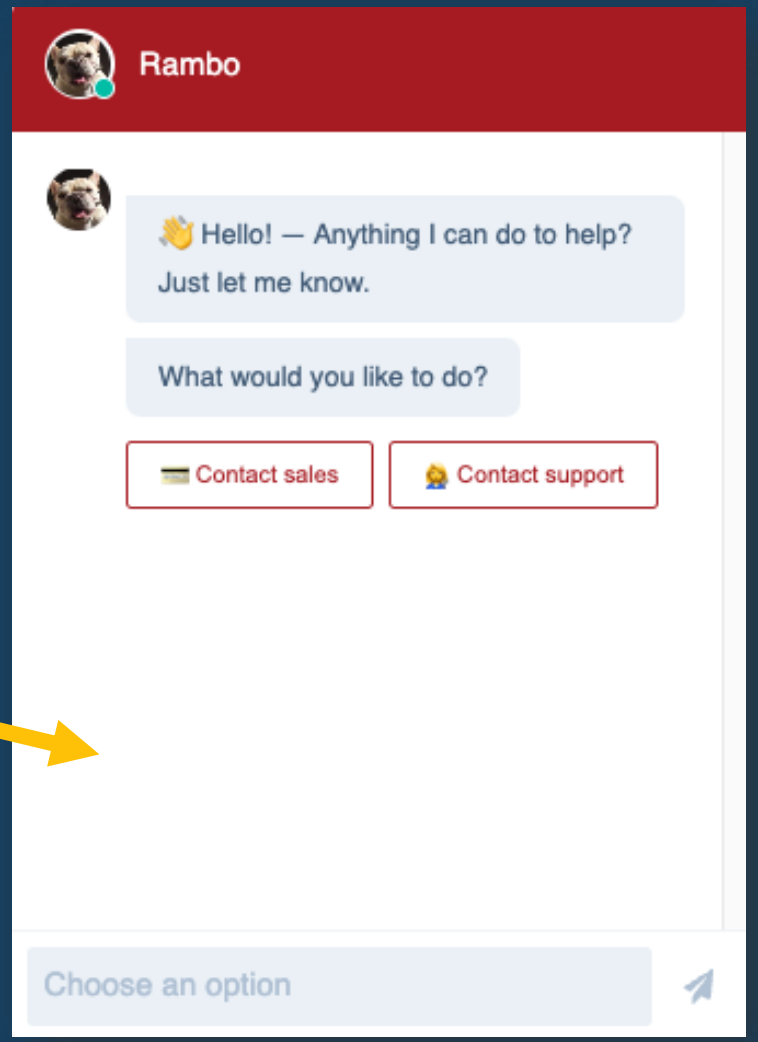

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