

Alameda County Continuum of Care

HUD HMIS Exit Destination Guidance

Purpose: The following is a table that includes Exit Destination options which are used when a client leaves a project. The options are separated into four categories:

- Permanent
- Temporary
- Institutional
- Other **IMPORTANT NOTE:** Destinations in the **Other** category should only be used as a last resort.

For clients who will be staying with family or friends, select the response that includes the expected tenure of the destination (primary or temporary).

For rental by client and owned by client, select the response that includes the type of housing subsidy, if any, the client will be receiving.

A housing subsidy may be tenant-, project- or sponsor-based and provides ongoing assistance to reduce rent burden. This includes either a housing subsidy provided through the Veterans Affairs Supportive Housing (VASH) program or other housing subsidy. Other housing subsidies may include:

- HUD-funded subsidy (for example, public housing, Housing Choice Voucher or Section 8)
- Other housing subsidy (for example, state rental assistance voucher)

If a client exits without providing destination information to project staff, the “No exit interview completed” response value should be used; in such instances, destination information will be considered missing.

The first column lists the destination options by category. The second column explains each destination.

Homeless Destinations	Explanation
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside) The client was, or will be living outside or any place not meant for human habitation (e.g. a vehicle, abandoned building, bus/train/subway/airport station, campsite)	The client was, or will be living outside or any place not meant for human habitation (e.g. a vehicle, abandoned building, bus/train/subway/airport station, campsite)

Emergency shelter, including hotel or motel paid for with emergency shelter voucher, or RHY-funded Host Home shelter	The client was, or will be living in an Emergency Shelter, including a hotel or motel paid for with an emergency shelter voucher, non-profit organization, or Federal/State/Local agency. Includes Domestic Violence shelter, Basic Center shelters/host home for youth, and Missions
Safe Haven	

Permanent Destinations	Explanation
Moved from one HOPWA funded project to HOPWA PH (HUD)	Limited to use by HOPWA (Housing Opportunities for Persons) with AIDS-funded projects.
Owned by Client, no ongoing housing subsidy (HUD)	The unit the client is living in is owned by him /her and has no ongoing housing subsidy attached to it.
Owned by client, with ongoing housing subsidy (HUD)	The unit the client is living in is owned by him/ her and has an ongoing housing subsidy (mortgage payment support) attached to it. Includes USDA Rural Development Loan/Recovery Act Supports.
Rental by client, no ongoing housing subsidy (HUD)	The unit the client is renting is not supported by any government or private subsidy.
Rental by client, with RRH or equiv. subsidy (HUD)	The unit the client is renting is being supported by an RRH or equivalent subsidy. Use this response category only if the client is moving directly into a unit. Includes: CoC Rapid Re-Housing, ESG Rapid Re-Housing, SSVF Rapid Re-Housing, VA GPD Transition in Place and Locally-funded Rapid Rehousing.
Rental by client, with VASH Subsidy (HUD)	The unit the client is renting is being supported by a HUD/VASH subsidy. VASH (Veterans Affairs Supportive Housing)
Rental by client, with GPD TIP subsidy (HUD)	The unit the client is renting is being supported by a Grant Per Diem (GPD) Transition in Place (TIP) subsidy. This is a VA funded program.
Rental by client, with other ongoing, housing subsidy (HUD)	The unit the client is renting is being supported by a subsidy – either government or private, and either site-based or voucher. Any subsidized rental housing other than CoC PSH, HOPWA PH, RRH, GDP TIP, or VASH; includes Section 8, HUD HCV with no paired services, State Rental Assistance, legacy SRO, and Pay for Success. Clients exiting to school or the military may have housing provided for them. If the client is moving into a dorm or Army-supplied housing, 'Rental by Client, with other ongoing housing subsidy' can be selected; these units are not owned by client, have conditions of tenancy, and have a value ascribed to them.
Permanent Housing (other than RRH) for formerly homeless persons (HUD)	The unit the client is renting is being subsidized by any homeless funding source. This could be a scattered-site or site-based supportive housing where the rental subsidy is from Shelter Plus Care (S+C), Supportive Housing Program, or a local source of subsidy restricted strictly for homeless persons. Includes CoC Project or HUD Legacy programs (formerly HUD SHP and S+C.), HOPWA facility/TBRA

	permanent housing (when moving from non-HOPWA projects).
Staying or Living with Family – Permanent Tenure (HUD)	The client moved into a room, apartment, or house occupied by a family member and intends to live there. Use “permanent” if the client has NOT been given a specific time limit in which he/she needs to leave or if the exit destination is short-term but leads to a permanent destination such as doubled up for two weeks until an apartment is ready. If the client is moving into housing with a relative during schooling , ‘Living with Family, Permanent Tenure’ can be selected.
Staying or Living with Friends – Permanent Tenure (HUD)	The client has moved into a room, apartment or house occupied by a friend and intends to live there. Use “permanent” if the client has NOT been given a specific time limit in which he/she needs to leave or if the exit destination is short term but leads to a permanent destination such as doubled up for two weeks until an apartment is ready.

Temporary Destinations	Explanation
Emergency shelter, including hotel or motel paid for with emergency shelter voucher (HUD)	The client has exited to an Emergency Shelter, including a hotel or motel paid for with an emergency shelter voucher. Includes: HOPWA Hotel/Motel or Short-Term Housing, RHY BCP shelter/host home for youth and missions, VA HCHV Community Contract Emergency Housing, Locally-funded shelters and Domestic Violence shelters.
Hotel or motel paid for without emergency shelter voucher (HUD)	The client has exited to a hotel or motel paid for without an emergency shelter voucher.
Safe Haven (HUD)	HUD specific program for those who are unwilling or unable to participate in supportive services. Must be formally designated as a Safe Haven. Includes: CoC Safe Haven, VA Community Contract Safe Haven and Locally-funded Safe Haven type projects.
Transitional Housing for homeless persons (including homeless youth) (HUD)	The client has exited to a Transitional Housing program for the homeless which provides housing with supports and is time limited up to 24 months. Includes TBRA, Youth SHP and Youth transitional housing programs. Doesn’t include an exit to a substance abuse treatment facility. Includes CoC Transitional Housing, HOPWA Transitional Housing (when moving from non-HOPWA projects), RHY Maternal Group Homes or TLP, VA GPD Bridge Housing, Service Intensive Transitional Housing, Hospital to Housing, or Clinical Treatment and any Locally-funded transitional housing project.
Moved from one HOPWA funded project to HOPWA TH (HUD)	Limited to use by HOPWA (Housing Opportunities for Persons with AIDS)-funded projects.
Staying or Living with Family – Temporary Tenure (e.g. room, apartment or house) (HU)	The client has exited to a room, apartment or house occupied by a family member and intends to stay there only a short time. Use “temporary” if client is given a time limit in which he/she needs to leave or if

	project staff have knowledge that the destination is meant to be very short term and/or is lacking stability, such as overcrowding (more than 1.5 persons per room).
Staying or Living with Friends – Temporary Tenure (e.g. room, apartment or house) (HUD)	The client has exited to a room, apartment or house occupied by a friend and intends to stay there only a short time. Use “temporary” if client is given a time limit in which he/she needs to leave or if project staff have knowledge that the destination is meant to be very short term and/or is lacking stability, such as overcrowding (more than 1.5 persons per room).
Place Not Meant for Habitation (HUD)	The client has returned to the streets, or any place not meant for human habitation (e.g. a vehicle, abandoned building, bus/train/subway/airport station, chicken coop, campsite, or anywhere outside).

Institutional Settings	Explanation
Foster Care Home or Foster Care Group Home (HUD)	The client has exited to an adult or child foster care home or foster care group home.
Psychiatric hospital or other psychiatric facility (HUD)	The client has exited to a psychiatric facility or psychiatric hospital, or psychiatric unit of a local hospital.
Substance abuse treatment facility or detox center (HUD)	The client has exited to a substance abuse treatment program, detox program or other substance abuse residential facility.
Hospital or other residential non-psychiatric medical facility (HUD)	The client has exited to a hospital for any reason other than psychiatric. Includes any residential care involving a medical need (hospital, nursing home, rehabilitation center).
Jail, prison or juvenile detention facility (HUD)	The client has been arrested and is residing in a local jail, prison (state or federal) or juvenile detention facility.
Residential project or halfway house with no homeless criteria (HUD)	The client exited to a residential project or halfway house that has no homeless requirement--a sober living or other residential project with no lease or rights of tenancy, with or without time limits.
Long-term care facility or nursing home (HUD)	The client exited to a long-term care facility or nursing home.

Other Destinations	Explanation
Deceased (HUD)	The client died while in the program.
Other (HUD)	Some place other than any of the destination options presented in this document. For Other, include explanation in associated text field.
No exit interview completed (HUD)	The client left the program before an exit interview was completed and project staff have no way to know where the client went. Destination information will be considered missing.
Client doesn't know (HUD)	The client doesn't know where he/she is going upon exit.
Client refused (HUD)	The client refused to tell program staff where he or she was going.
Data not collected (HUD)	Destination information will be considered missing.

Note: For 'non-housing' (e.g. 'services only') projects, use the location where the client was living during his/her project participation. If clients are exiting a services project due to being lost to contact, use the last known living situation as the exit destination.

What if an Exit Interview is not completed?

Clients will leave, or stop participating in, programs at any given time for various reasons. It is important to know that homeless providers are empowered to use their best judgement and logic to fill in data gaps due to unexpected program departures based on conversations with clients and/or client peers. A formal exit interview may not have been completed but you do that the authority to draw logical conclusions based on first-hand knowledge.

For example, let's say a client gets upset at another client and storms out of the emergency shelter stating, "I'd rather go back to the streets than deal with this!" You may exit the client to a "place not meant for habitation" on their exit screen.

Details for Exit Destination – 'Other'

Note that the client's 'Destination' is about where they are staying, not necessarily about why they are staying there. The destination will depend on the specifics of the situation, but it is important to select a destination response that reflects the true nature of the situation.

For example, clients who are exiting to attend school, to join the military, or to certain employment opportunities may have different responses for Destination depending on the specifics. If the client is moving into a dorm or military supplied housing, "Rental by Client, with other ongoing housing subsidy" can be selected, consistent with the notion that these units are not owned by client, have conditions of tenancy, and have a value ascribed to them. If the client is moving into housing with a relative during schooling, Living with Family, Permanent Tenure can be selected, consistent with the notion that the client may stay with the family member for as long as needed to complete school. Another common example is a situation in which a client is exited from a project and is "squatting" or occupying an abandoned or unoccupied area or land and/or building that the client does not own, rent, or otherwise have lawful permission to use, "Place not meant for habitation" as the exit destination"

To accurately record destination in a scenario where a client moves out of state, the user would need additional information about where the client is living e.g. renting a unit, staying with family or friends, etc. If the user does not have that information, then an appropriate response would be 'Data not collected' or 'No exit interview completed' or 'Client prefers not to answer', depending on the situation.

"'Other' should be used only as a last resort if the client's destination truly cannot be even loosely described by any of the available options. Any response of 'Other' will not count in any HMIS-based reporting as a positive outcome.

‘Other’ selections with the correct Exit Destination Selection.

Current Other: Update/Exit Screen Destination Other	Correct Destination Selection:
Abandonment	No exit interview completed (HUD)
Back to the streets	Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside) The client was, or will be living outside or any place not meant for human habitation (e.g. a vehicle, abandoned building, bus/train/subway/airport station, campsite)
Bed abandoned	No exit interview completed (HUD)
Client has been MIA for 3 months	No exit interview completed (HUD)
Client has been MIA for over a year	No exit interview completed (HUD)
Client has not utilized his bed in over 5 days	No exit interview completed (HUD)
Client has permanent housing in Oakland, California	Permanent Situations
client is house in a SRO YMCA	Permanent Situations
Client left before we could check in with him	No exit interview completed (HUD)
client moved out of state	'Data not collected' or 'No exit interview completed' or 'Client prefers not to answer', depending on the situation.
Client moved to another County	'Data not collected' or 'No exit interview completed' or 'Client prefers not to answer', depending on the situation.
Client moved to Mississippi	'Data not collected' or 'No exit interview completed' or 'Client prefers not to answer', depending on the situation.
Client re-referred to program due to ongoing medical need	Hospital or other residential nonpsychiatric medical facility
Client relocated without follow up	No exit interview completed (HUD)
Client was exited due to bed abandonment. staff tried to contact client but client does not have working line of communication.	No exit interview completed (HUD)
CM enrolled pt in program by mistake.	***Enrollment should be deleted
Drug Treatment Program	Hospital or other residential nonpsychiatric medical facility
Duplicate entry	***Enrollment should be deleted
Error	***Enrollment should be deleted
Exited due to behavior issues.	No exit interview completed (HUD)
Exited due to fight/assault.	No exit interview completed (HUD)
exited from program due to non-compliance	No exit interview completed (HUD)
Family Members House (Aunt)	Staying or living with family, permanent tenure
Have not heard from client in over a year.	No exit interview completed (HUD)

Hospital	Hospital or other residential nonpsychiatric medical facility
Job Corps	Rental by client, with other ongoing housing subsidy
Lack of contact	No exit interview completed (HUD)
Living in RV	Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside) The client was, or will be living outside or any place not meant for human habitation (e.g. a vehicle, abandoned building, bus/train/subway/airport station, campsite)
moved in to his apt	Permanent Situations
moved to HS4H Subsidy	Permanent Situations
received housing	Permanent Situations
Non-engagement	No exit interview completed (HUD)
Not eligible for program	No exit interview completed (HUD)
P/Housed	Permanent Situations
Participant moved to other transitional housing	Transitional housing for homeless persons (including homeless youth)
Participant quit	No exit interview completed (HUD)
Participant was expelled	No exit interview completed (HUD)
Participant will travel South and then accompany family member to Japan	Permanent Situations
Perm/Housed	Permanent Situations
Permanent Housing @ Casa Suenos Apartments OHA & Bridge Housing Building	Permanent Situations
Permanent housing in Fremont, California	Permanent Situations
PERMANENT HOUSING IN NEWARK, CA.	Permanent Situations
PERMANENT HOUSING IN OAKLAND, CA.	Permanent Situations
Permanent housing in San Leandro, California	Permanent Situations
Permanent supportive housing	Permanent Situations
PSH Match	Permanent Situations
PT found his own apartment	Permanent Situations
Quit program	No exit interview completed (HUD)
Resident voluntarily left the program	No exit interview completed (HUD)
Resident was exited from the program due to having a weapon on the premises. He had a verbal altercation with another resident	No exit interview completed (HUD)
Resident was exited from the program due to having safety issues on the premises	No exit interview completed (HUD)
S.F. State University Dorms	Rental by Client, with other ongoing housing subsidy
self terminated	No exit interview completed (HUD)
Sober Living House. Pays rent . Oakland CA.	Substance abuse treatment facility or detox center

unknown client exited from shelter	No exit interview completed (HUD)
unknown, client cannot be located	No exit interview completed (HUD)
Veteran left the program by his/her own decision, without consulting staff.	No exit interview completed (HUD)
Veteran was excited from program and enrolled in PSH	Permanent Situations
Voucher	Rental by client, with HCV voucher (tenant or project based)

Destination Responses

Homeless situations

Institutional Settings

Temporary Housing

Permanent Housing

 *Data error*

Deceased

Question asked

 *Data error* *Question not asked*

- Select
- Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)
- ✓ Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter
- Safe Haven
- Foster care home or foster care group home
- Hospital or other residential non-psychiatric medical facility
- Jail, prison, or juvenile detention facility
- Long-term care facility or nursing home
- Psychiatric hospital or other psychiatric facility
- Substance abuse treatment facility or detox center
- Transitional housing for homeless persons (including homeless youth)
- Residential project or halfway house with no homeless criteria
- Hotel or motel paid for without emergency shelter voucher
- Host Home (non-crisis)
- Staying or living with family, temporary tenure (e.g., room, apartment, or house)
- Staying or living with friends, temporary tenure (e.g., room, apartment, or house)
- Moved from one HCPWA funded project to HCPWA TH
- Staying or living with family, permanent tenure
- Staying or living with friends, permanent tenure
- Moved from one HCPWA funded project to HCPWA PH
- Rental by client, no ongoing housing subsidy
- Rental by client, with ongoing housing subsidy
- Owned by client, with ongoing housing subsidy
- Owned by client, no ongoing housing subsidy
- No exit interview completed
- Other
- Deceased
- Client doesn't know
- Client prefers not to answer
- Data not collected