



Alameda County News



Alameda County ACHMIS News: May 2024

Welcome to the Alameda County HMIS newsletter!

In this month's edition, we will cover the following topics:



- 2024 HIC and PIT Update: HIC and PIT Submitted!
- Exit Destination
- Reports Spotlight: [GNRL-103] Service Census [Service Based]
- Upcoming Events



Announcements

2024 HIC and PIT Update: HIC and PIT Submitted!

The Alameda County [Housing Inventory Count \(HIC\) and Point in Time Count \(PIT\)](#) were officially submitted to HUD on May 10!

Thank you to everyone involved for all your work and diligence in ensuring data quality and cleanup, we know it is not an easy or quick task. Our submission officially ends the 2023-2024 reporting season, but it does not mean we can stop maintaining our data!

Please continue to monitor your programs and clients! The more you monitor and keep good data, the less work you will have to do next year when the 2025 HIC/PIT rolls around. Here are some helpful reports you can continue to run throughout the year to QA your data and hopefully catch anything before crunch time:

- [\[HUDX-225\] HMIS Data Quality Report](#) for Data Quality Review
- [\[GNRL-106\] Program Roster Report](#) to review enrollment, exit, and move-in date data.
- [\[GNRL-220\] Program Details Report](#) to review bed nights and maximum bed occupancy



News

Exit Destination

A client's "exit destination" is critical in determining the effectiveness of your program and identifying service gaps in the system. Increasingly, stakeholders want to understand how many homeless program participants move into housing and how fast and efficient.

Additionally, if exits are not recorded, it can look like more clients are experiencing homelessness. Inaccurate data quality for exit destinations can also affect the length of time for a client's enrollment or homeless episode. To prioritize opportunities and resources for clients truly experiencing

homelessness, it is important to have timely and accurate data quality for clients who are exiting programs.

Regularly reviewing your program data can help support a high quality of data.

Here are some helpful reports and guides that you can use:

- [\[OUTS-101\] Program Outcome Measures](#)
- [\[EXIT-101\] Potential Exits](#)
- [\[HUDX-227\] Annual Performance Report](#)
- [\[HUDX-225\] HMIS Data Quality Report](#)
- [HUD HMIS Exit Destination Guidance](#)



Report Spotlight

[GNRL-103] Service Census [Service Based]

The [GNRL-103] Service Census is a service-based report that provides a list of clients who received specific services on specific dates during a chosen reporting timeframe. Drilldown functionality generates all client names for those who received each service, as well as a data quality score, and the staff member responsible for entering the information. All users can run the report though there are restrictions on which information can be accessed based on the user's access rights.

The Service Census report gathers information based on services provided. The information in this report is pulled from service transactions conducted during the reporting period.

Service Listing

Services selected in the report parameters and provided to clients will be grouped by month and displayed on the left side of the report if they have been provided to a client.

Service Census														
Service / December 2020														
Service Name: Service Item Name	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Service Name: Service Item Name	24	24	24	24	24	24	24	24	24	24	24	24	24	24
Service Name: Service Item Name	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Service Name: Service Item Name	1	1	0	0	0	0	0	0	0	0	0	0	0	0
Service Name: Service Item Name	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Service Name: Service Item Name	0	2	0	0	0	0	0	0	0	0	0	0	0	0

Each month included in the report is broken down into calendar days. The individual cells indicate the number of clients receiving that particular service for that particular day.

Service Count Table

A counts table is included in the report which provides information on the total number of each selected service provided within the reporting period. The number of unduplicated clients receiving the individual services is also included along with totals.

Service	# of Services Provided	# of Unduplicated Clients Served
Service Name: Service Item Name	775	24
Service Name: Service Item Name	31	1
Service Name: Service Item Name	2	1
Service Name: Service Item Name	1	1
Service Name: Service Item Name	2	2
Service Name: Service Item Name	-	-

Services Without Any Household Served

This table displays services selected in the parameter options that were not provided to any Households. This table will only be displayed if there are selected services that were not provided to clients during the reporting period.

Services without any Household served:	
Service name: Service Item name	
Service name: Service Item name	
Service name: Service Item name	
Service name: Service Item name	
Service name: Service Item name	
Service name: Service Item name	

Data Quality Drilldown

Clicking the client name in the initial drilldown screen will provide Data Quality information for that particular client. This information can assist the user in resolving data quality issues and increase the AVG DQ%.

Service Census Client List	
DATA QUALITY ANALYSIS - Details	
Client: [Client Name]	
Data Quality Average : 100%	8 total fields / 8 completed
Unique ID	[Unique ID]
Quality of Name	Full name reported
Social Security Number	xxx-xx-1111
Quality of Social Security Number	Full SSN Reported
Date of Birth	01/01/2000
Quality of Date of Birth	Full DOB Reported
Gender	Man
Race and Ethnicity	Asian or Asian American
Veteran	Yes



Training

Upcoming Meeting/Training Dates

HMIS Monthly User & Liaison Group Meeting

4th Tuesday of the month

User Group Meeting: 10:00 – 11:00 a.m.

Liaison Group Meeting: 11:00 a.m. – 12:00 p.m.

Register | [HERE](#)

Alameda HMIS Q&A Session

2nd Tuesday of the month @ 10:00 a.m.

Register | [HERE](#)

Alameda HMIS Coordinated Entry Q&A Session

3rd Tuesday of the month @ 10:40 a.m.

Register | [HERE](#)

Alameda County – HMIS General Refresher Training

July 30 @ 10:00 a.m.

Register | [HERE](#)

Questions? Your HMIS Administrator is happy to help.

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