

# BACS Overview- Alameda



 **BACS**  
Bay Area Community Services

# Agenda



- ♥ BACS Origin
- ♥ Wellness Programs
- ♥ Housing Programs
- ♥ Mental Health Programs
- ♥ Questions

In 1953, a group of Oakland churches and advocates came together to create the first organization of its kind in the Bay Area, founded to respond to the growing needs of elders and people with mental health issues. As the agency grew in size and expertise, we focused on the connections between mental health and the lack of affordable housing. By 1965, Bay Area Community Services (BACS) targeted rising homelessness around our community.

BACS has steadily grown throughout California to meet the rising needs of communities by providing:

Behavioral health services in the Bay Area and surrounding cities  
Housing Solutions in Alameda, Contra Costa, Solano, & Sacramento Counties



## Alameda County Residents Who Are:

- Receiving behavioral health services
- Transitioning from behavioral health services
- In need of behavioral health service connections
- Experiencing housing instability or homelessness

# Wellness Programs



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# Wellness Center Services



BACS operates four Wellness Centers that offer community-based, recovery-oriented supportive services for partners. Wellness Centers are the entry point for individuals who are underserved by the behavioral health system and experiencing or at risk for homelessness



## Housing Support

- Housing Assessment
- Housing Problem Solving
- CE
- Housing Readiness
- Barrier Removal
- Transitional Housing Referrals
- Affordable Housing Lists
- Flexible Financial Assistance



## Holistic Support

- Symptom Management
- Medication Support
- Immunization Services
- Clothing
- Therapeutic Services/Activities
- Behavioral Health Referral Support
- Shower Services
- Self Service Laundry



## Employment Support

- Job Application
- Support Resume
- Support Interview Preparation
- Barrier Removal
- Employment Openings
- Education and Training Linkages



## Nutrition Support

- Breakfast
- Lunch
- Snacks
- Food Pantry
- Hot and Cold Beverages



## Social Connections

- Social Outings
- Themed Events
- Peer Led Groups
- Holiday Celebrations
- Cultural Activities

Wellness Center services partner with local food banks, non-profit organizations, and community members.

# Housing Programs



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HRC's implements the Coordinated Entry (CE) system, managing resources and connecting people experiencing homelessness with interventions in HMIS.

### Access

Street Outreach  
Housing Resource Center  
Access Points  
211

### Assessment

Assess Housing Needs Assess  
Vulnerability  
Housing Preferences

### Prioritization

Option Based On Needs  
Prioritize Most Vulnerable  
Diversion  
Flexible Resources

### Referral

Housing Matching Housing  
Referral  
Document Preparation  
Application



# Wellness Center & HRC Locations



## WELLNESS CENTERS



### Oakland

Towne House  
629 Oakland Ave  
M-F 8:30-5

### Hayward

Hedco  
590 B St  
M-F 8:30-5

### Pleasanton

Valley  
3900 Valley Ave  
M-F 8:30-5

### Fremont

South County  
40963 Grimmer Rd  
M-F 8:30-5



## HOUSING RESOURCE CENTERS

### Oakland

Towne House  
629 Oakland Ave  
M-T 9:30-12

### Hayward

Hedco  
590 B St  
T,Th 1:00-4

### Berkley

North County  
2809 Telegraph Ave  
M, W, F 9:00-12



# Transitional Housing/ Navigation Centers



## NAVIGATION CENTERS

Navigation Center's provides short-term housing to help people transition from encampments to permanent housing, with support for mental health, hygiene, physical health, and job needs.

### Hayward Navigation

3788 Depot Road  
Hayward, CA

### Fremont Navigation

3300 Capital Ave  
Building C,  
Fremont, CA

**Get Connected: Residents are referred through the Coordinated Entry System (CES).**



## TRANSITIONAL HOUSING

### The Holland

641 West Grand,  
Oakland, CA

### Henry Robinson

559 - 16th St.,  
Oakland, CA

### STAIR

1601 Second Street  
Berkley, CA

Transitional Housing is a rapid-rehousing program that helps people transition from encampments and other unsheltered living situations into permanent housing. While residents live with us, we stay focused on finding permanent housing while helping participants establish benefits, find employment, access mental and physical healthcare supports, and more.

# Housing Supportive Programs

## Keep People Housed

- Targeted to extremely vulnerable (extremely low income, disabling condition, living in highly distressed zip code, justice involvement, etc.) individuals who are **about to lose** their housing. One-time financial assistance to prevent losing housing.
- Funded by local government and private philanthropy
- Access Point: visit [KeepPeopleHoused.org](http://KeepPeopleHoused.org) or a Housing Resource Center

## Net Growth

- Part guaranteed income pilot, part comprehensive service network, to help former foster youth in Alameda County transition in to adulthood with the financial stability, personal strength, and community backing they need.
- Contact: 510-229-2786
- Get Connected: Contact us at [NETGrowth@bayareacs.org](mailto:NETGrowth@bayareacs.org)

## RALE

- RALE works with landlords to create more units of affordable housing in the community and fill their units with people in need. We provide guaranteed rental assistance, incentive fund, landlord/tenant mediation, and a 24/7 hotline for housing emergencies.
- Get Connected: To rent a unit you own or learn more, email us at [BACS@bayareacs.org](mailto:BACS@bayareacs.org).

## Housing Community Supports

- HCS helps high-acuity individuals on their unique journey to stabilize their housing and behavioral health needs across the 8 domains of wellness. BACS helps people served by coordinating subsidies and federal funding, provides and links with intensive case management, building natural communities of support around partners, helping clients locate quality housing and submit applications then negotiate and understand lease agreements, and help with long-term housing retention.
- Get Connected: Residents are referred through the Coordinated Entry System

# Mental Health Programs



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# Full-Service Programs



Full-Service Partnerships support partners in every aspect of their life, breaking systemic mental health, housing, and community barriers.

## ♥ Circa 60 FSP

→ Older Adults with SMI (over 60 years old)

## ♥ HEAT FSP

→ Adults with SMI who are chronically/high risk homeless

## ♥ LIFT FSP

→ Adults with SMI with criminal justice system involvement

## ♥ PAIGE FSP

→ TAY (18-24) with SMI in South County (Fremont, Newark, Union City) & East County (Dublin, Livermore, Pleasanton, Sunol)

## ♥ RISE FSP (\*new\*)

→ TAY (18-24) with SMI with criminal justice system involvement

**Get Connected: Call ACCESS at 1-800-491-9099**

# Reentry Treatment Team (RTT):

- ♥ Re-Entry Treatment Team
  - ♥ Clinical Supervisor, Clinicians, Case Managers, Prescriber, Nurse, and a Housing Coordinator.
- ♥ Target Population
  - ♥ Alameda County Residents
  - ♥ 18+ years old
  - ♥ Medi-Cal eligible
  - ♥ Meet moderate to severe mental health criteria per ACBH
  - ♥ **Returning to Alameda County from County Jails or State Carceral Facilities**



**Contact: [RTTreferrals@bayareacs.org](mailto:RTTreferrals@bayareacs.org)**

# Oakland Project Connect (OPC):

- ♥ Oakland Project Connect Team
  - ♥ Clinical Manager, Supervisor, Clinicians, Case Managers and a Housing Coordinator
- ♥ Target Population
  - ♥ City of Oakland residents
  - ♥ 18+ years old
  - ♥ Medi-Cal eligible
  - ♥ Meet moderate to severe mental health criteria per ACBH
  - ♥ **Unhoused (or high-risk of losing housing) in Oakland**



Contact: [OPCreferrals@bayareacs.org](mailto:OPCreferrals@bayareacs.org)

## ♥ Enhanced Care Management

- ♥ Expanded services at no cost to Medi-Cal members who have complex needs and challenges including homelessness, severe behavioral health challenges, and more. Support navigating the system of care and accessing additional resources.
- ♥ Get Connected: Requires referral from Alameda Alliance for Health.

## ♥ Bridge Housing

- ♥ BACS provides Behavioral Health Bridge Housing (BHBH), a transitional housing program offering stability and behavioral health services while participants work toward permanent housing.
  - ♥ Location: located in Hayward, Oakland
- ♥ Get Connected: Residents are referred through the Coordinated Entry System (CES).

## ♥ Care Court

- ♥ Comprehensive supportive services for people involved in the CARE Court system.
  - ♥ Phone: Call ACCESS at 1-800-491-9099 for more information about how to petition the court for supportive services from BACS.
- ♥ Get Connected: Referrals will come through CARE Court petition filing process. If you are in CARE Court, contact your public defender. If you are interested in filing a petition, access this at County self-help locations.

# Clinical Housing Programs

## Amber House Crisis Residential Treatment

- BACS' Amber House is a short-term residential alternative to psychiatric hospitalization, or support following hospitalization, for individuals in active psychiatric distress who need support to cope and heal.
- Phone: 510-613-0330
- Get Connected: Email [referrals@bayareacs.org](mailto:referrals@bayareacs.org). Walk-ins not welcome.

## Amber House Crisis Stabilization Unit

- BACS' Amber House Crisis Stabilization Unit is a short-term (under 24 hours) assessment and triage unit for individuals in active psychiatric distress who need community support.
- Phone: 510-379-4179
- Location: 516 31st Street, Oakland, CA 94609
- Get Connected: We take all referrals and triage over the phone & at the door.

## Woodroe Place Crisis Residential Treatment

- Woodroe Place is a short-term residential alternative to psychiatric hospitalization, or support following hospitalization, for individuals in active psychiatric distress who need support to cope and heal.
- Phone: call ACCESS at 1-800-491-9099
- Location: Located in Hayward, CA
- Get Connected: Referrals at [bayareacs.org/crisis-residential-treatment](http://bayareacs.org/crisis-residential-treatment) or call ACCESS at 1-800-491-9099

## Medical Respite

- BACS' Recuperative Care program offers a short-term (up to 4 weeks) safe, supportive place for community members experiencing homelessness or other complex needs to recuperate after an illness and hospital stay.
- Phone: 510-759-4289
- Location: Located in Oakland, CA
- Get Connected: Clients are referred by a case manager or social worker during a hospital stay. Walk-ins not welcome.



# Questions





**Thank You!**