

# Alameda County HMIS

Monthly User Meeting  
January 2026



# Agenda

LSA - Submitted



SPM



HIC/PIT



Customer Portal



Privacy and Security



Annual Training Plan



# LSA (Longitudinal System Analysis)

# LSA

Thank you to everyone who helped support the LSA efforts!



Friendly Reminder!

Continue frequent data quality checks to avoid large-scale data quality clean up .







# SPMs (System Performance Measures)



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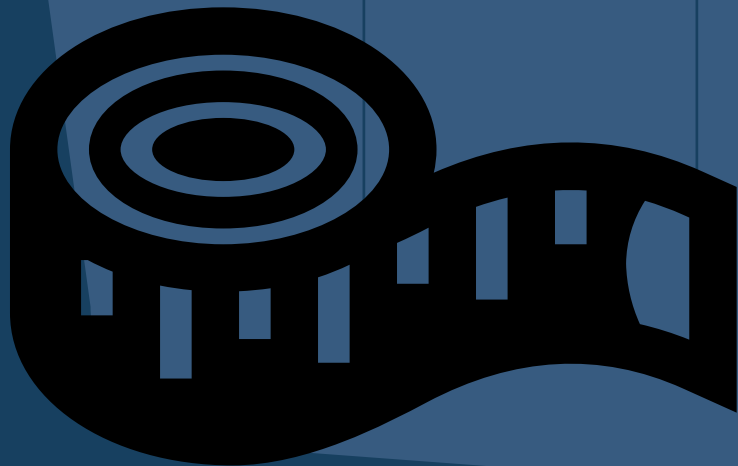
COMING SOON!

What are SPMs?

- The purpose of the System Performance Measures is to help communities gauge their progress in preventing and ending homelessness and provide a more complete picture of how well a community is achieving this goal.

# SPMs (System Performance Measures)

Measure 1	Measure 2	Measure 3	Measure 4	Measure 5	Measure 6	Measure 7
Length of Time Persons Remain Homeless	Returns to Homelessness	Number of Homeless Persons	Employment and Income Growth for Homeless Persons in CoC Program-funded Projects	Number of Persons who Become Homeless for the First Time	Homelessness Prevention and Housing Placement of Persons Defined by Category 3 of HUD's Homeless Definition in CoC Program-funded Projects	Successful Placement from Street Outreach





# HIC/PIT

Housing Inventory Count/Point in Time Count



**PIT Count Date:  
January 22, 2025**

## HIC/PIT

### Point in Time:

- The Point-in-Time (PIT) Count is a count of sheltered and unsheltered people experiencing homelessness on a single night in January. HUD requires that CoCs conduct an annual count of people experiencing homelessness who are sheltered in emergency shelter, transitional housing, and Safe Havens on a single night. CoCs also must conduct a count of unsheltered people experiencing homelessness every other year (odd numbered years). Each count is planned, coordinated, and carried out locally.

### Housing Inventory Count:

- The Housing Inventory Count (HIC) is a point-in-time inventory of provider programs within a CoC that provide beds and units dedicated to serve people experiencing homelessness (and, for permanent housing projects, where homeless at entry, per the **HUD homeless definition**), categorized by five Program Types: Emergency Shelter; Transitional Housing; Rapid Re-housing; Safe Haven; and Permanent Supportive Housing.

# Client Portal



# Client Portal

The Customer Portal is a fully WCAG-compliant communication tool. Providers can send messages and requests directly to clients, and clients can complete documentation and answer questions any time without having to meet their Care Team in person.



# Customer Portal User Training





# Client Portal

## Future Planning

- More Agency Engagement
- More Client Engagement
- Roll out systemwide

Contact Alameda County HMIS:

Email: [hmissupport@acgov.org](mailto:hmissupport@acgov.org)



# Annual Privacy and Security Certification



# Annual Privacy and Security Certification



Deadline: February 28, 2026



Must completed by all users



Users who have not completed the training by the deadline will have their account suspended until the training is completed.



# 2026 Annual Training Plan







# QUESTIONS?

# Alameda County HMIS

Monthly Agency Liaisons  
Meeting  
January 2026



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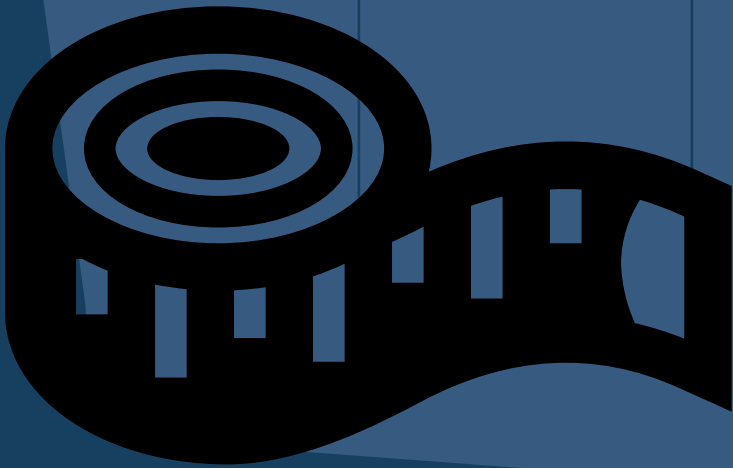
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