Alameda County

Monthly HMIS User Meeting

April 2025

Agenda

- Icebreaker

- Announcements

- Bay Area Community Services (BACS) Presentation

- Exits and Destinations

- Helpful Reports

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ICE BREAKER!
Please have your phones ready!

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ANNOUNCEMENTS

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Bay Area Community Services (BACS)

Exits and Destinations

Why is Exit and Destination Data Important?

Determines the effectiveness of your program and gaps in service

Documenting episodes of homelessness that can support clients through the Coordinated Entry process.

Directly impacts the goals of System Performance Measures and reporting.

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Exit destination is critical in determining program effectiveness and identifying service gaps in the system.

- ”Where will the client be staying after exiting from the program (that night)?

- Homeless providers are empowered to use their best judgment and logic to fill data gaps due to unexpected program departures.

Conclusions must be based on first-hand knowledge or conversations with the client

Exit Destination

Project Exit Date	06/14/2024
Destination	Select

Determine the response value that best

Project Exit Date	06/14/2024
Destination	Rental by client, with ongoing housing subsidy
Rental Subsidy Type	Select

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Housing Move-In Date

- The housing move-in date refers to the data a household will physically begin sleeping in their new permanent unit.

- If no move-in date is logged, the client will appear homeless in all reporting.

- If the move-in date is before the program start date or after the program end date, the move-in date cannot be accredited to the program.

- The move-in date should not overlap with other housed or sheltered dates.

COMPLETE HOUSING MOVE-IN DATE WHEN CLIENT MOVES INTO A PERMANENT HOUSING UNIT

Housing Move-In Date

			April 2024			

PRIOR LIVING SITUATION

Type of Residence

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Length of Stay in Prior Living Situation

Approximate date this episode of homelessness started

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Exiting clients from a program

Identify where the client will be staying after being exited from your program (that night).
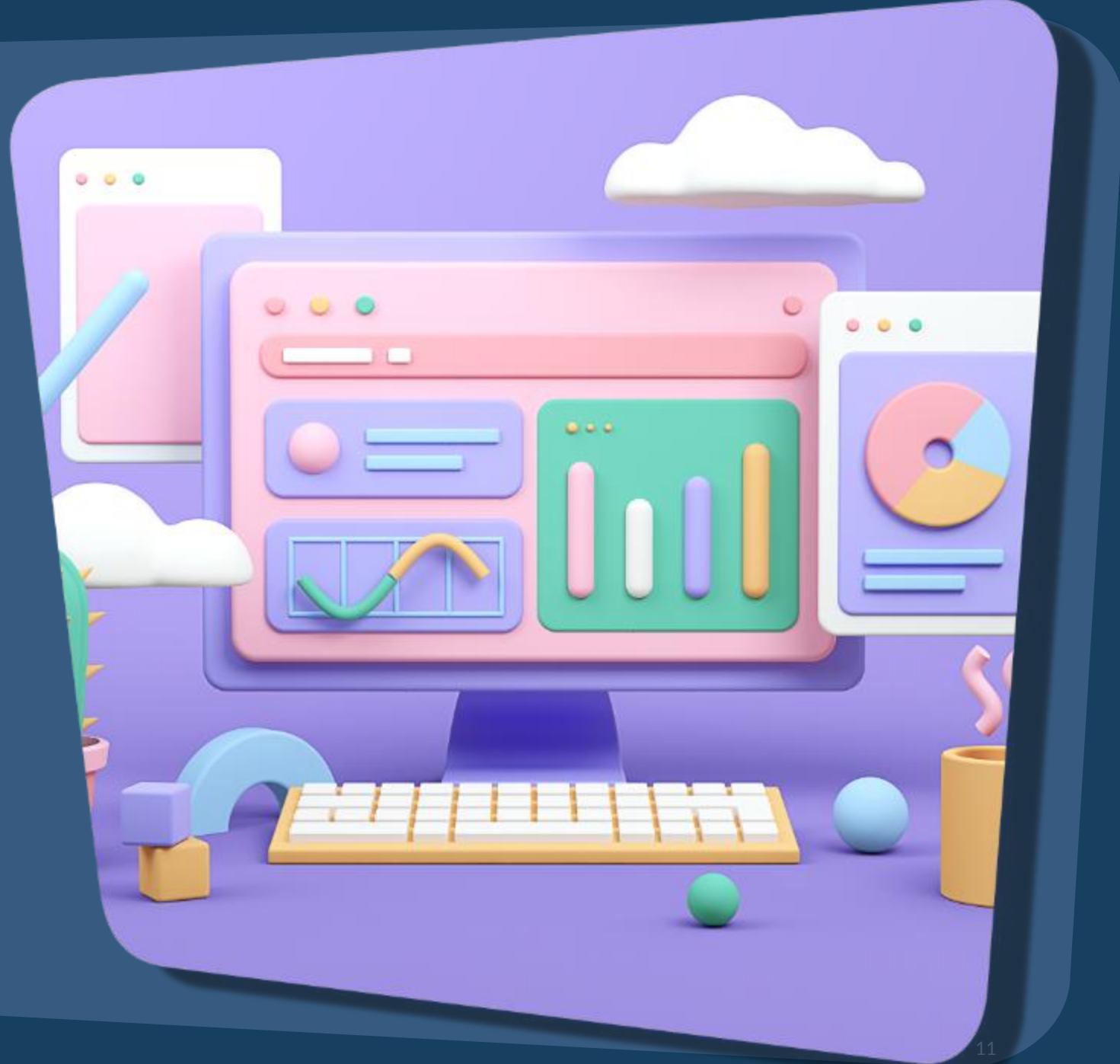
⬇

Enrollment data will auto-populate to the exit screen except the Exit Destination

⬇

The clients' Exit Destination must be entered at the time they are being exited from the program.

⬇

Data Not Collected, No Exit Interview Completed, and Other are considered "missing data"– avoid using when possible

Project Exit Date	09/07/2021
Destination	Staying or living with friends, temporary tenure (e.g. room, apartment or h⌄

DISABLING CONDITIONS AND BARRIERS

Physical Disability	No ⌄
Developmental Disability	No ⌄
Chronic Health Condition	Yes ⌄ Long Term Yes ⌄
HIV - AIDS	No ⌄
Mental Health Problem	No ⌄
Substance Abuse Problem	No ⌄

MONTHLY INCOME AND SOURCES

Income from Any Source	Yes ⌄
Earned Income	
Unemployment Insurance	

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HELPFUL REPORTS

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[GNRL – 106] Program roster report

This program-based report lists program stay information for selected programs and status according to specified report dates.

Demo Agency

REPORT LIBRARY   EXPLORE   DATA ANALYSIS

Program Roster Report

Demo Agency
Active within 06/01/2019 thru 06/01/2022

Housing Move-in: Undefined = Unknown HoH or adjusted Move-in is Null,   □ = Non PH Project,   A: Assessments,   S: Services,   CN: Case Notes

You can find more information about adjusted Move-In Date at the Help Center Article

Client	Unique Identifier	Birth Date	Age At Entry	Current Age	Enroll Date	Exit Date	LOS	Housing Move-in	A	S	CN	Assigned Staff
Program: Zion Housing												
Mouse, Malia	33347CB86	01/02/2018	1	4	02/01/2019	-	1,217	undefined	0	0	0	S. Jones*
Mouse, Minnie	471CA3370	01/25/1985	33	37	11/11/2018	-	1,299	11/11/2018	0	1	0	S. Jones*
Tree, Pine	61F0D4B00	06/04/2011	9	11	06/25/2020	-	707	undefined	0	0	0	S. Hoffman
Tree - do Not Use, Evergreen	76764A8E7	07/01/1988	32	34	10/26/2020	-	584	10/26/2020	0	0	0	S. Hoffman
West Coast, Ginny	0276CF56B	04/09/2002	18	20	10/30/2020	-	580	11/15/2020	0	0	0	A. Banas*
General, George	16764155B	04/26/1955	65	67	02/19/2021	04/15/2021	55	02/19/2021	0	0	0	S. Hoffman
Doe, Danny	F1D1FDADE	04/29/2000	20	22	02/19/2021	03/19/2021	28	02/19/2021	0	0	0	S. Hoffman

Number of Enrollments: 7

Number of Unique Clients: 7

Number of Households: 6

Total Number of Enrollments: 7

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[HUDX– 227] Annual Performance Report [FY 2024]

- A breakdown of data for clients served in a program(s).

- Includes Data Quality Issues

- Exit Destinations by Category/Destination

- Lots of client data and program performance!

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HUD Annual Performance Report

Date Range: 07/01/2021 thru 06/30/2022

As of 10/1/2017, H... find instructions for...

Q4a. Project Iden...

| Organization Nam... |
| Demo Agency |

Q5a. Report Valid...

Program Applicabil...
Total number of pe...
Number of adults (...
Number of children...
Number of persons...
Number of leavers...
Number of adult le...
Number of adult an...
Number of stayers...
Number of adult st...
Number of veteran...
Number of chronic...
Number of youth u...
Number of parenti...
Number of adult he...
Number of child an...
Heads of househol...

Q23c. Exit Destination

Program Applicability: All Projects

	Total	Without Children	With Children and Adults	With Only Children	Unknown Household Type
Homeless Situations					
Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)	11	10	1	0	0
Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter	0	0	0	0	0
Safe Haven	1	1	0	0	0
Subtotal	12	11	1	0	0
Institutional Situations					
Foster care home or foster care group home	0	0	0	0	0
Hospital or other residential non-psychiatric medical facility	0	0	0	0	0
Jail, prison, or juvenile detention facility	1	1	0	0	0
Long-term care facility or nursing home	0	0	0	0	0
Psychiatric hospital or other psychiatric facility	1	1	0	0	0
Substance abuse treatment facility or detox center	0	0	0	0	0
Subtotal	2	2	0	0	0
Temporary Situations					

[DQXX – 102] Program Data Review

This program enrollment-based report utilizes information from both the enrollment screen and, if applicable, the exit screen.

Program Data Review

Demo Agency
Program: Zion Housing
Program Type: PH - Permanent Supportive Housing (disability required for entry)
Status: Active

Name	Unique Identifier	Entry Date	Exit Date	Days active in program	Missing Entry Data	Missing Exit Data
Mouse, Malia	33347CB86	02/01/2019	-	1,286	5	-
Mouse, Minnie	471CA3370	11/11/2018	-	1,368	0	-
Tree, Pine	61F0D4B00	06/25/2020	-	776	0	-
Tree - do Not Use, Evergreen	76764A8E7	10/26/2020	-	653	0	-
West Coast, Ginny	0276CF56B	10/30/2020	-	649	3	-
Beetlejuice, Jillian	3CD94B5F3	06/14/2022	-	57	0	-
Beetlejuice Jr., Juju	38F35532C	06/14/2022	-	57	0	-
Beetlejuice, Juju	A6DCE7B9F	06/14/2022	-	57	0	-

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Questions?

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Join us!

[Alameda County Q&A Session](#)

Every 2nd Tuesday of the month at 10:00 am

Register | [HERE](#)

[Alameda County User and Liaisons Meeting](#)

Every 4th Thursday of the month

Alameda Users 10a-11a

Agency Liaisons 11a-12p

Register | [HERE](#)

For support:

Alameda County HMIS Support Ticket:
Email: hmissupport@achmis.org

Bitfocus Help Desk:
For support that includes:
- New User Requests (Including CE)
- Password Reset
- Login Issues
- Chat

Email: Alameda@bitfocus.com

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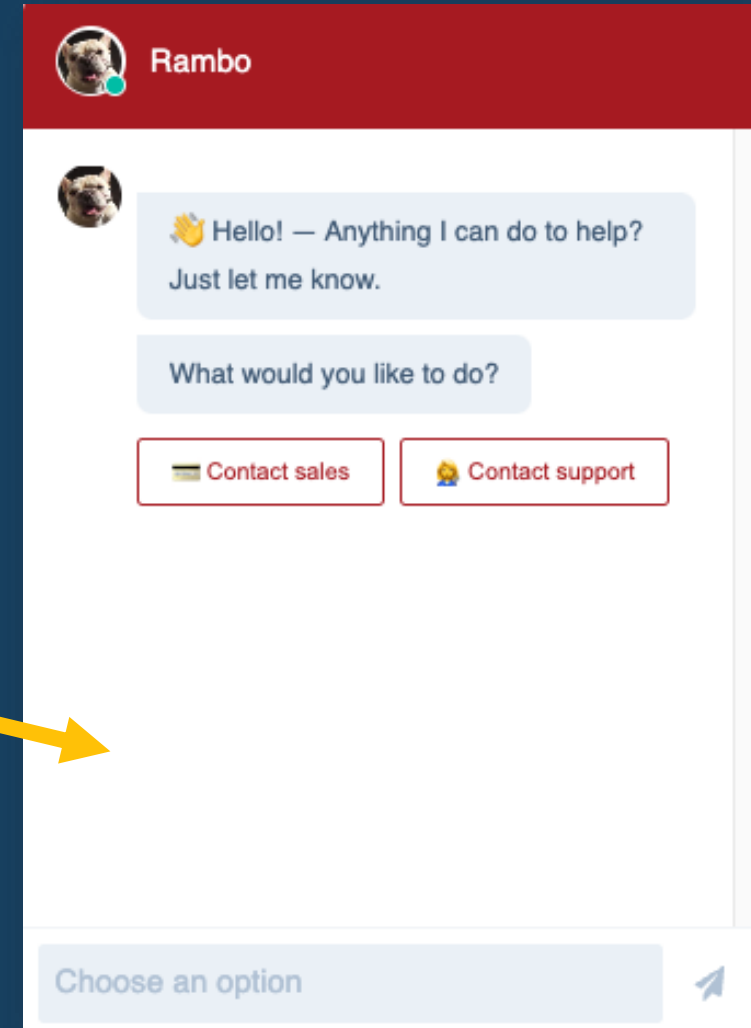
THANK YOU

Alameda County

Monthly HMIS Liaison Meeting

April 2025

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| | | | 25 |

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< April 2024 >

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HELPFUL REPORTS

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Annual Assessment Dashboard

Located under Data Analysis
- Alameda Clarity System Reports: Data Quality
- Data Quality: Annual Assessment Due

Helpful Guides:

HMIS Annual Assessment Guide

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Work Together!

Improving Data Quality is a TEAM effort!

- Communicate with other teams to relay the information you're learning.

- Review your program(s) data often.

- Reach out to Alameda County HMIS for support. (Q&A Session, General Refresher Training, All Things HMIS)

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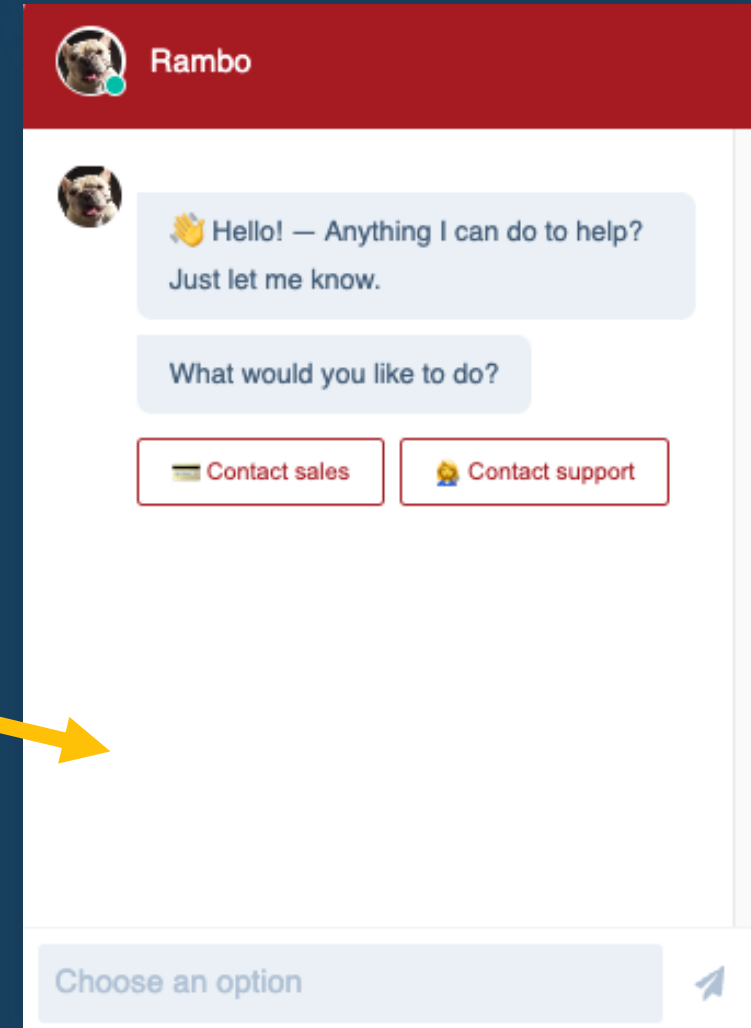# For support:

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For support that includes:
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- Login Issues
- Chat

Email: Alameda@bitfocus.com

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THANK YOU