

# ENDING HOMELESSNESS BY PUTTING HOUSING FIRST

May 02, 2024



# Who We Are

**In 1989, in Alameda County, Abode Servicers was founded with the mission of ending homelessness.**

Today, we continue to practice Housing First principles, assisting low-income, un-housed persons, including those with special needs.

Along with our partner agencies, we work to help individuals and families to secure stable, supportive housing; and to be advocates for the removal of the causes of homelessness.

**Alameda**  
(1989)

**Santa Clara**  
(2009)

**San Francisco**  
(2011)

**Santa Cruz**  
(2012)

**San Mateo**  
(2015)

**Napa**  
(2017)

**Solano**  
(2023)

# OUR REACH



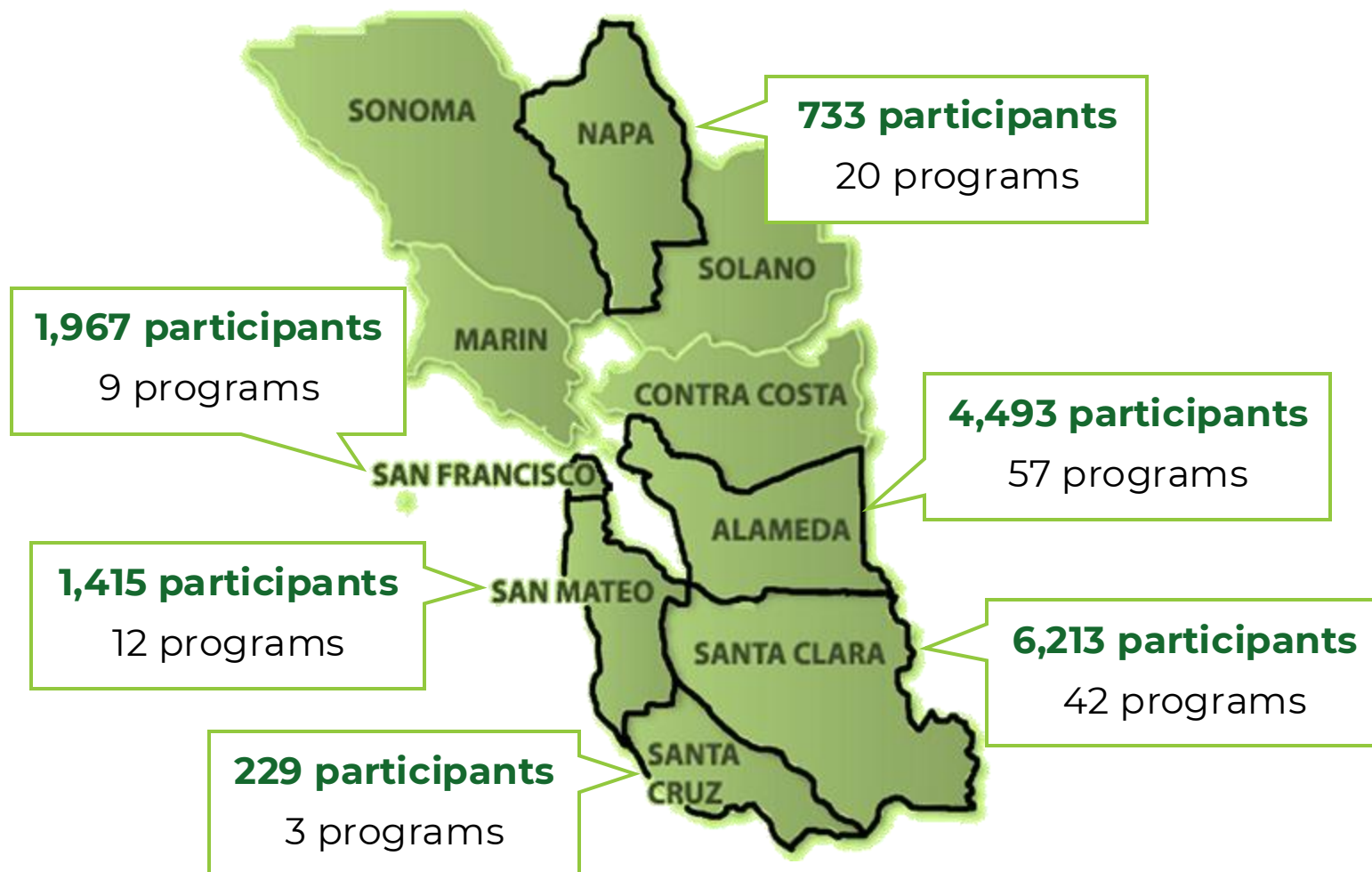
In FY23,  
Abode Served:

**15,050** people

11,690 adults

3,360 children

10,143 households



# FY23: Housing Outcomes

Since July 2020

**10,243** people housed by  
Abode Services

On any given night

**6,807** people slept in a home  
and not on the street



# FY23: Housing Stability



**9,236**

people in stable  
housing with support  
from Abode Services

**2,595**

people exited to  
permanent housing



# Abode Housing Development (AHD)

Rehabilitate existing structures or build new supportive housing communities.

**At these sites, we combine housing and social services to help formerly homeless people gain a new home and keep it.**



*Opportunity Center (Palo Alto)*

# Abode Property Management (APM)

Manage a mix of Interim Housing and Permanent Supportive Housing properties, including:

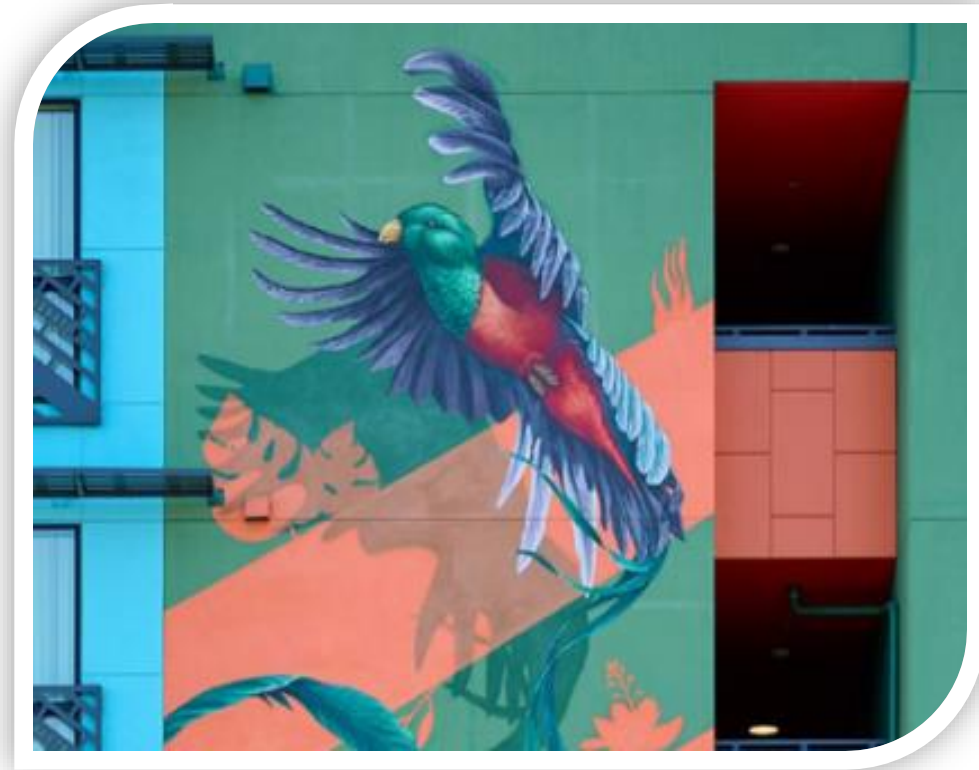
- scattered-site supportive housing
- single-family homes
- four-plexes
- shared housing
- hotel/transitional housing
- multifamily housing, and
- master-leased housing.



*Cedar (Newark)*

# Program Types

- Permanent Supportive Housing  
*(and Mental Health Programs)*
- Rapid Rehousing
- Homeless Prevention
- Outreach
- Shelters/Interim Housing



*Quetzal Gardens*



# Helpful Resources

## HUD Exchange CoC and ESG Virtual Binders

Great for quick knowledge refreshers

<https://www.hudexchange.info/homelessness-assistance/coc-esg-virtual-binders/>

## Clarity Help Center

Find trainings like "Clarity How To's" and guides for canned reports or *Looker* reports

<https://help.bitfocus.com/>



# HMIS Support in Alameda County

- HMIS Data Specialist dedicated to AC
- Monthly “Lunchbox” reports for each program group
  - Participant rosters
  - Annual Assessments
  - Data Quality Errors to correct
- Support for on-boarding new staff
- On-going training as needed
- Full DQ review when programs have new contracts