

ENDING HOMELESSNESS BY PUTTING HOUSING FIRST

May 02, 2024



Who We Are

In 1989, in Alameda County, Abode Servicers was founded with the mission of ending homelessness.

Today, we continue to practice Housing First principles, assisting low-income, un-housed persons, including those with special needs.

Along with our partner agencies, we work to help individuals and families to secure stable, supportive housing; and to be advocates for the removal of the causes of homelessness.

Alameda
(1989)

Santa Clara
(2009)

San Francisco
(2011)

Santa Cruz
(2012)

San Mateo
(2015)

Napa
(2017)

Solano
(2023)

OUR REACH

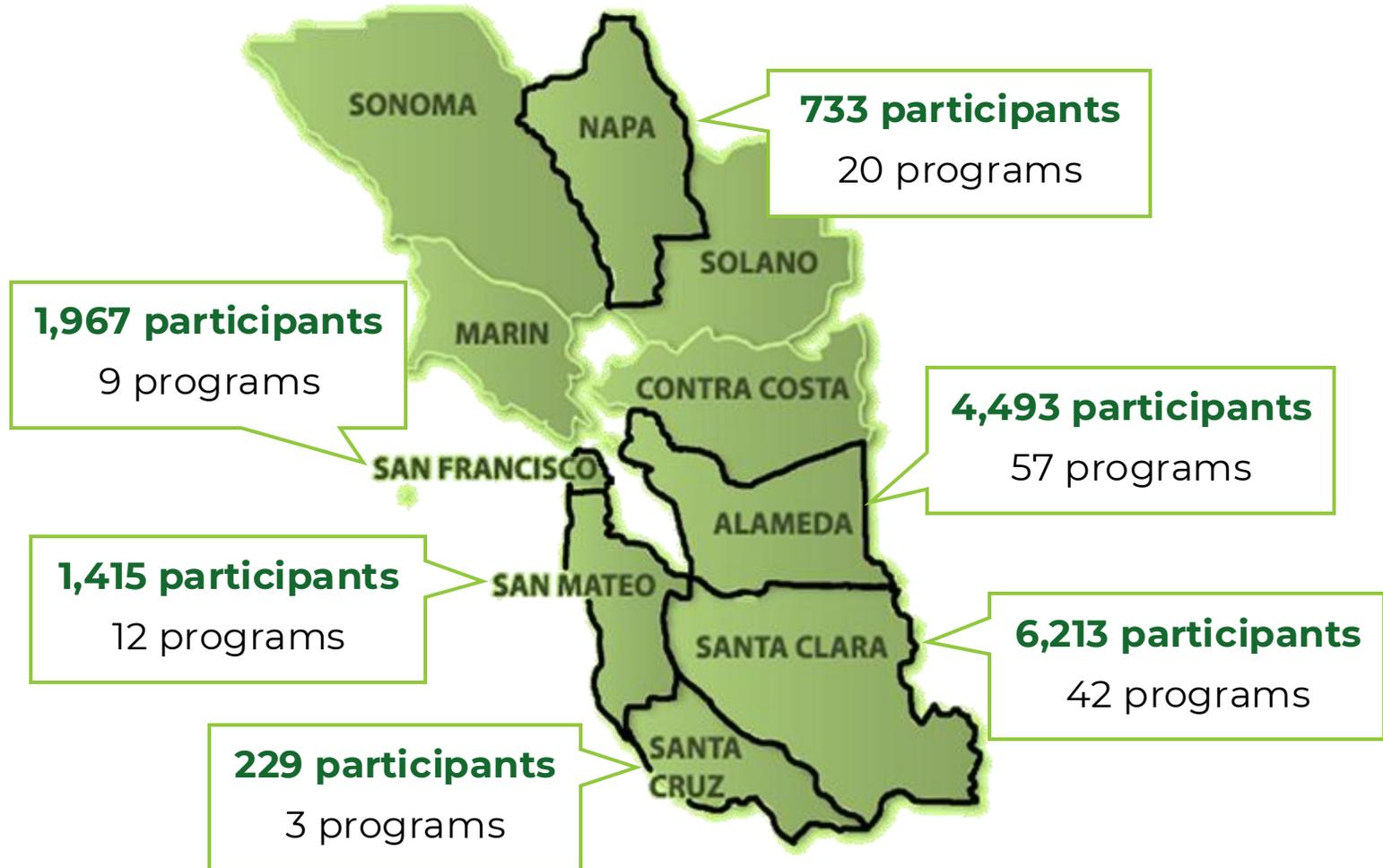
In FY23,
Abode Served:

15,050 people

11,690 adults

3,360 children

10,143 households



FY23: Housing Outcomes

Since July 2020

10,243 people housed by
Abode Services

On any given night

6,807 people slept in a home
and not on the street



FY23: Housing Stability



9,236

people in stable housing with support from Abode Services

2,595

people exited to permanent housing

Abode Housing Development (AHD)

Rehabilitate existing structures or build new supportive housing communities.

At these sites, we combine housing and social services to help formerly homeless people gain a new home and keep it.



Opportunity Center (Palo Alto)

Abode Property Management (APM)

Manage a mix of Interim Housing and Permanent Supportive Housing properties, including:

- scattered-site supportive housing
- single-family homes
- four-plexes
- shared housing
- hotel/transitional housing
- multifamily housing, and
- master-leased housing.



Cedar (Newark)

Program Types

- Permanent Supportive Housing
(and Mental Health Programs)
- Rapid Rehousing
- Homeless Prevention
- Outreach
- Shelters/Interim Housing



Quetzal Gardens

Helpful Resources

HUD Exchange CoC and ESG Virtual Binders

Great for quick knowledge refreshers

<https://www.hudexchange.info/homelessness-assistance/coc-esg-virtual-binders/>

Clarity Help Center

Find trainings like "Clarity How To's" and guides for canned reports or *Looker* reports

<https://help.bitfocus.com/>



HMIS Support in Alameda County

- HMIS Data Specialist dedicated to AC
- Monthly “Lunchbox” reports for each program group
 - Participant rosters
 - Annual Assessments
 - Data Quality Errors to correct
- Support for on-boarding new staff
- On-going training as needed
- Full DQ review when programs have new contracts